

Malaysian Oil and Gas Giant Unifies Communication Network with Yeostar



PETRONAS

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HQ:
Malaysia



Employee:
50,000+



Location:
500+



Product:
P-Series Appliance Edition



Background

PETRONAS is a leading global energy company committed to powering society's progress responsibly and sustainably. With close to 50,000 employees and a global reach spanning over 100 countries, it ranks among the world's largest corporations by revenue in the Fortune Media IP Ltd's 2022 Fortune Global 500® list.

Challenges

PETRONAS, with operations **spread across three locations** in Kuala Lumpur, Penawar, and Pengerang, faced a significant challenge due to the **different types of telephone lines and infrastructures** used in each location.

The lack of integration and compatibility between these systems posed obstacles to effective collaboration and daily maintenance.

Recognizing the urgent needs, PETRONAS decided to upgrade to a new phone system that would seamlessly connect all locations and overcome these challenges.

Solution

After careful consideration, PETRONAS made the decision to choose Yeastar as their new communication solution provider. The wide range of solution options offered by Yeastar allows them to effectively accommodate varying office sizes and communication requirements.

They initially implemented **Yeastar S-Series Cloud PBX** at their Kuala Lumpur office and subsequently installed **Yeastar P560** and **Yeastar S50** at their Pengerang and Penawar offices respectively.

Feature Highlights



IP Phone Auto-provisioning



Linkus Desktop Client



Results and Benefits

✓ Easy to deploy and use

PETRONAS greatly appreciates the **flexibility** and **ease-of-use** provided by their new Yeastar solution.

They take advantage of Yeastar's **Auto-provisioning** feature, which enables them to effortlessly deploy over 80 IP phones within a short timeframe. Additionally, employees can conveniently log into their desktop clients using QR codes, simplifying the authentication process. The **intuitive interface** design further contributes to reducing the learning curve for users.

✓ One unified communication network

After experiencing the flexibility and stability of Yeastar at the Kuala Lumpur site, PETRONAS decided to replace the outdated phone systems at other locations with Yeastar solutions. Currently, the company has centralized its communication needs by adopting **ONE brand for all sites**.

Yeastar's versatile solution options have enabled PETRONAS to deploy different types of Yeastar solutions, whether in the cloud or on-premises, to cater to diverse office sizes and usage requirements.