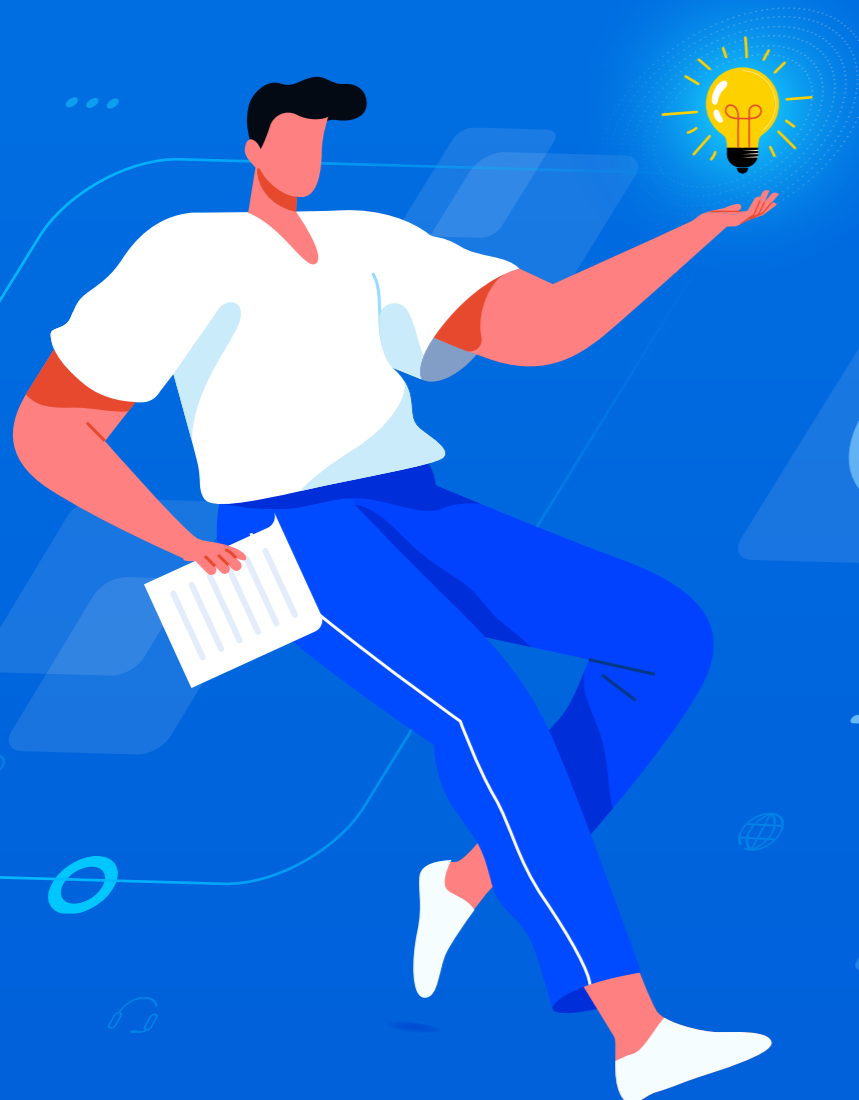# YEASTAR CHEAT SHEET

Your 10-min onboarding kits to
Learn and **Evaluate** Yeastar

About

Used by more than 450,000 customers globally, Yeastar helps businesses remove the barriers to a connected and collaborative digital workplace. Through our easy-to-adopt, easy-to-use, and easy-to-manage solutions, we embark our customers to an easy and pleasant digital transformation journey.

This Cheat Sheet features Yeastar Unified Communications briefs, Partner Program guide, free trial access kits, and learning resources to make your Yeastar evaluation a success.

Table of Content

Yeastar

P-Series Phone System

Go Boundless with
Easy-first
Unified Communications

Easy to use   Easy to manage
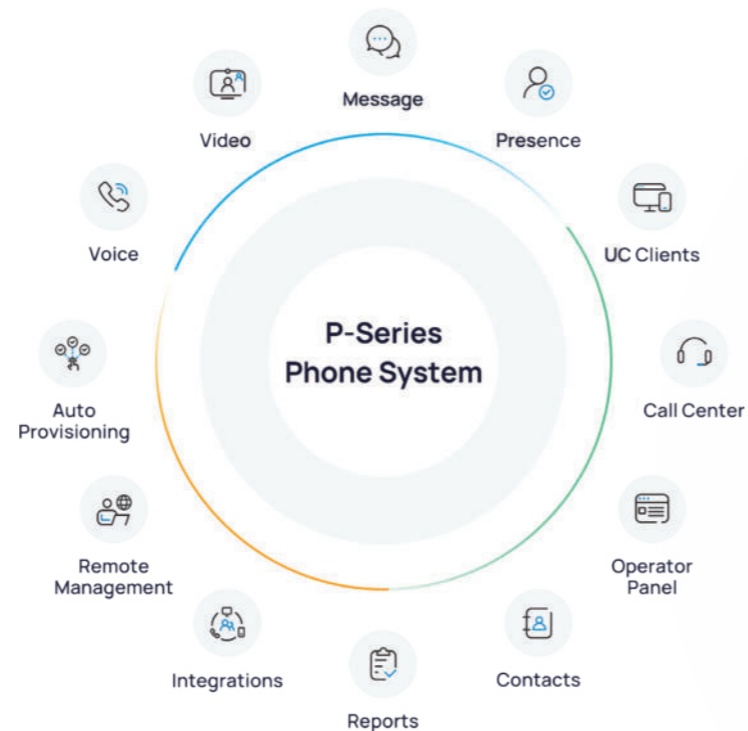
Easy to integrate

Easy to grow   ⟶

Yeastar P-Series Phone System is a business communication solution that offers companies of all sizes with a complete package for calls, video, messaging and integrations, out of the box. With inbuilt visual call management, integrated video conferencing, advanced contact center features, and ready-made SMS, WhatsApp, Microsoft Teams, CRMs, and more platform integrations, it boosts user experience at all levels and provides everything across desktop, mobile, and browser with simple user apps.

Featured Solution Overview

Linkus UC Clients

Web, Mobile. Desktop. Stay connected anywhere anytime with an innovative unified communication app that bring all your communications in one place.

Explore ↗

Integrated Video Conferencing

Better than just face-to-face. Host and join a video conferencing instantly right from your browser with powerful in-meeting screen sharing, team chat, and more.

Explore ↗

Contact Center

Empower agents and delight customers with advanced call center features, WhatsApp chats and SMS messaging. Manage all your customer interactions in one place.

Explore ↗

Remote Access Service

Purpose-built for P-Series appliance and software edition users to work securely anywhere with full office unified communications while freeing from port forwarding.

Explore ↗

3rd Party Integrations

SIP Trunks, IP Phones, gateways, CRMs, and other 3rd-party office infrastructure and IT services. Get rich ready integrations to break the boundary of systems.

Explore ↗

Plans & Features at a Glance

Choose your best-fit solution with three flexible feature plans and three deployment methods.

Explore ↗

All-integrated for a Better Way of Work

- Full list of enterprise-grade features at no additional costs: call queue, ring group, IVR, voicemail, and more
- Call, meet, chat, and message in one simple app
- PBX-native contacts management
- Powerful 3rd-party platform & tool integrations
- Comprehensive reports

None of the Hassle

- Available both in the cloud and on-premises
- Plug & play with IP phone auto-provisioning
- Bring your own SIP trunks & providers
- Inbuilt remote access & high availability solution
- Easy configurations and remote management

"So far whoever we've showcased the P-Series were very impressed because of its simple, easy-to-use management and at the same time customizable to many extents."

—— *Swift IT Solutions*

"We've experienced the state-of-the-art call center features that other PBX can't offer. Features such as operator panel, remote access, integration with other software and more...Yeastar P-Series has never stopped to impress us."
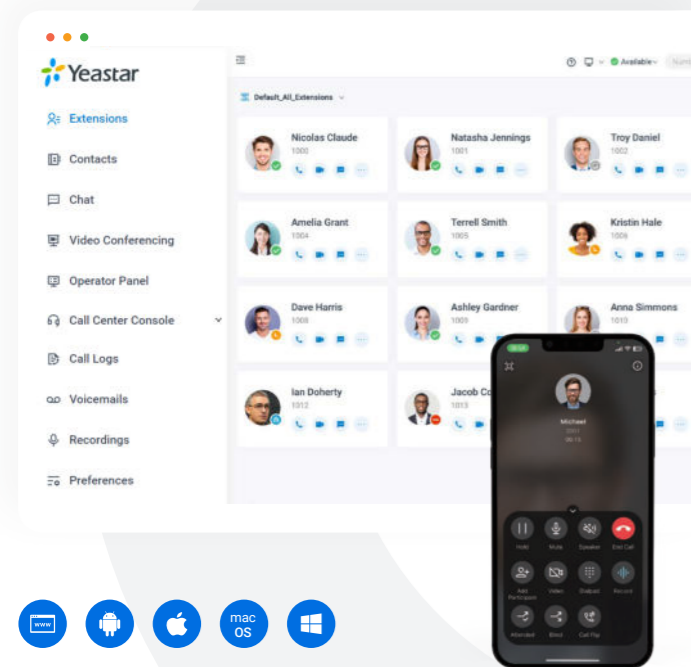
—— *BizAlliance Corp*

"We managed to save communication costs even with additional sales people. Continued business calls even on the road is now not a dream with Linkus."

—— *Mighty Comms*

Easy
Call. Meet. Chat.

Linkus UC Clients

Get a fully-featured unified communications app that makes communications easy for everyone, from anywhere.

All office extension features

Handle calls, chat with teams, audio/video conference, message with customers, listen to call recordings, voicemails, and more, all in one simple app.

All contacts in one place

With PBX-native contact management, intuitive phonebooks, and cross-system contacts synchronization, manage all your contacts in one place.

Easily switch devices

Use the app on your web, mobile, or desktop and flip calls seamlessly between devices.

- ✓ Web/Mobile/Desktop Clients
- ✓ Lightweight Google Chrome Extension

Integrated
Video Conferencing

Meet and connect your teams and customers from anywhere, instantly and securely. The web-based video conferencing feature provides HD audio and video, embedded screen sharing, in-meeting team chat, and more functionalities to help you get more out of every meeting.
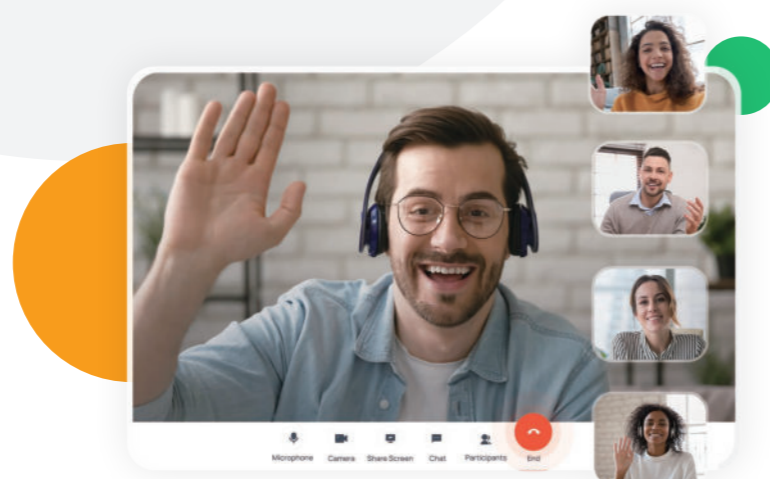
Easy
Customer Service

- Enhanced IVR, skills-based routing, prority queue and more
- Switchboard-type Queue Panel for all agent-related data and operations in one interface
- Real-time wallboard & SLA performance monitoring
- Automatic queue callback settings
- Call recording & monitoring for agent coaching
- Missed call disposition with clear queue call logs
- Post-call survey and agent/queue performance reports

Advanced Call Center Features

Deliver exceptional customer services with all the agent and supervisor tools that drive faster call resolution and boost agent productivity.
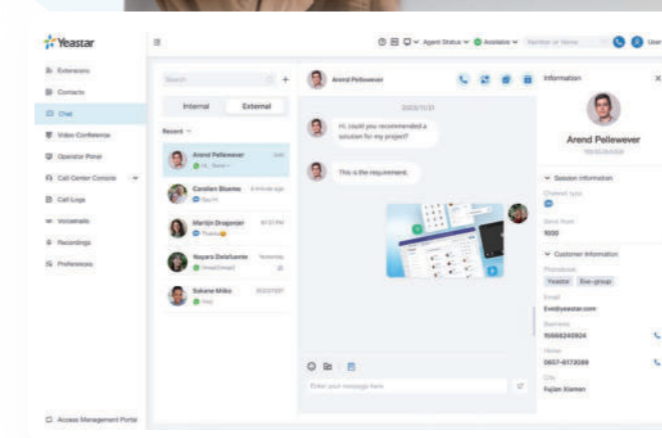
Omnichannel Messaging

Chat with your customers on the channel of their choice. Use text messaging for customer relationship building, promotions, notifications, and more.

- Unlimited SMS trunk & WhatsApp account integrations
- All-in-one message inbox for SMS and WhatsApp chats
- Manage messages directly from your mobile phone or computer desktop: send, receive, transfer, archive, close
- Route messages to queues to share the workload
- Elevate chats to calls in one click
- Keep a central record of all customer chat interactions

Easy
Call Control

Call Operator Panel

Manage incoming calls based on the availability of employees. The web-based operator panel gives you a graphical, holistic view and complete control of the call activities in your company in real-time.

- Inbound/outbound call activities in one view
- Real-time state of available call destinations
- Drag-and-drop call distribution
- Advanced call control with clicks
- Ideal for companies that have receptionist and supervision requirements to achieve next-level call management efficiency

More Innovative Call Control Features

Desk Phone Control (CTI)

Turn Linkus desktop/web client into CTI mode to click-to-dial and control calls on computer while talking through your IP phone.

Function Keys

Create shortcuts for frequently used functions and enjoy one-click operations of speed dial, intercom, extension BLF status monitoring, and more.

Easy
Remote Access

With Yeastar Remote SIP Service and Remote Access Service for your P-Series Phone System, everyone and every SIP-enabled device can be part of your office communications system, whether they are in the office, at home, or remote.

Remote SIP Service

Connect your remote IP phones, branch office PBXs, gateways, and similar remote SIP endpoints to your PBX, as easily and securely as they are deployed on your PBX's intranet.

Remote Access Service

Get instant remote connection to your PBX's web portal and Linkus UC Clients. Enjoy a complete business phone service from anywhere.
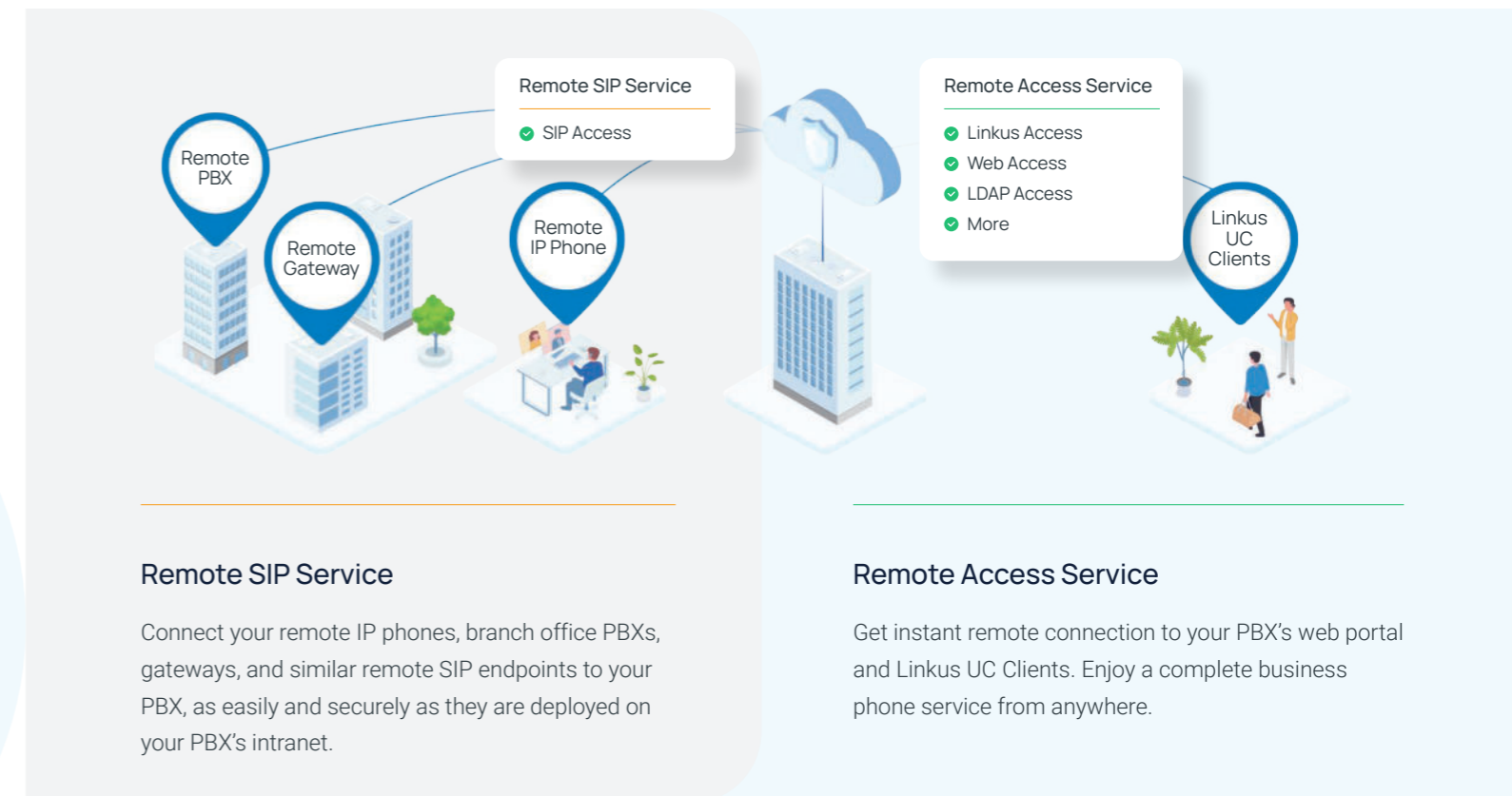
✔ Custom PBX domain name (FQDN service) for easy remote SIP registration & PBX web access.

✔ Private & secure remote access tunnel that overcomes common firewall and networking issues.

✔ Effortless setup. No risky port forwarding and extra setup at both the remote and the PBX location.

✔ Enhanced security with enterprise-grade data encryptions and system-inbuilt security rules.

✔ Granular remote access permission based on features, IP address, extension account, etc.

✔ Better remote call quality by resolving the NAT Traversal issues at the remote location.

* The remote access solution is designed especially for Yeastar P-Series PBX Appliance and Software Edition. The Cloud Edition doesn't need the solution for remote connectivity.

Easy
Administration

Easy
Integration

Take advantage of our ready-made integrations and an open ecosystem that works for every business needs. Yeastar P-Series Phone System works perfectly with your existing infrastructure and IT services.

IP Phone Auto Provisioning	Yealink	Fanvil	Snom	Gigaset	270+ Models
	Yealink	Fanvil	Snom	Gigaset	10+ Brands

SIP Trunk Interoperability	twilio	T··	Gamma	VOX	bandwidth	TWT
	Twilio	Telekom	Gamma	VOX	Bandwidth	TWT
	vodafone	dstny	alphalink	Sewan	120+ ITSPs	
	Vodafone	Dstny	Alphalink	Sewan		

Headset Integration	Jabra GN	Yealink	EPOS	poly
	Jabra	Yealink	EPOS	Poly

CRM and Helpdesk Integration	zendesk	HubSpot	ZOHO	salesforce	Bitrix24	odoo
	Zendesk	HubSpot	Zoho	Salesforce	Bitrix24	Odoo
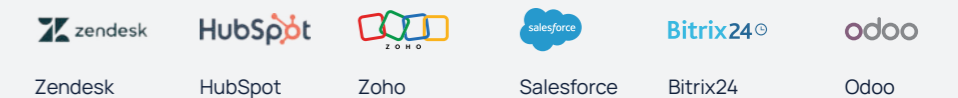
Microsoft 365 Integration and Identity Management	Microsoft 365	Teams	Outlook	Microsoft Extra ID	Active Directory

File Remote Archiving	Google Storage	Amazon S3	FTP	SFTP

Management

- Intuitive admin portal and point-and-click configuration
- Granular user permissions based on user roles and groups
- Graphical system performance dashboard
- Automatic upgrade, backup, and restore
- Historical & scheduled reports and event notifications

High Availability Solutions

- **99.99% Uptime** for Cloud PBX hosted by Yeastar. The distributed cloud architecture is powered by the global resilient AWS facilities.

- **Hot Standby.** Solid dual-server redundancy with real-time PBX replication, auto heartbeat check, and near-instant failover.

- **Cross-region Disaster Recovery** to maintain uninterrupted call services even in case of regional disasters like network failure or power outage. *
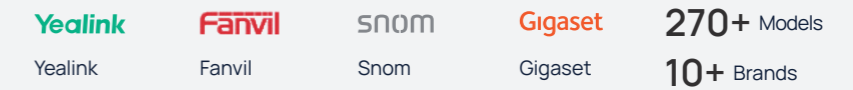
* Supported only on Yeastar P-Series PBX Software Edition.

Security

Dynamic call encryption is just the beginning. Yeastar PBX is certified to the most rigorous security compliance standards and boasts a leading list of security features such as login two-factor authentication, auto/statistic IP defense, and more.

Hotel PMS Integration

ORACLE
Validated Integration
Oracle Hospitality

Integrate with Oracle Hospitality Opera or other hotel PMS/PMS middleware, enabling features such as room status, wake-up call scheduling, call billing, minibar charges, etc.

Mircosoft Teams Integration

Integrate with Microsoft Teams to enable enterprise voice and call handling right inside Teams. Use your existing SIP trunks and eliminate costly Microsoft calling plans.

Open APIs and Linkus SDKs

Build your own custom integrations with our open APIs or Linkus SDKs. The possibilities are immense: in-app calling, intelligent call control, data synchronization, and more.

P-Series Phone System Feature Plan

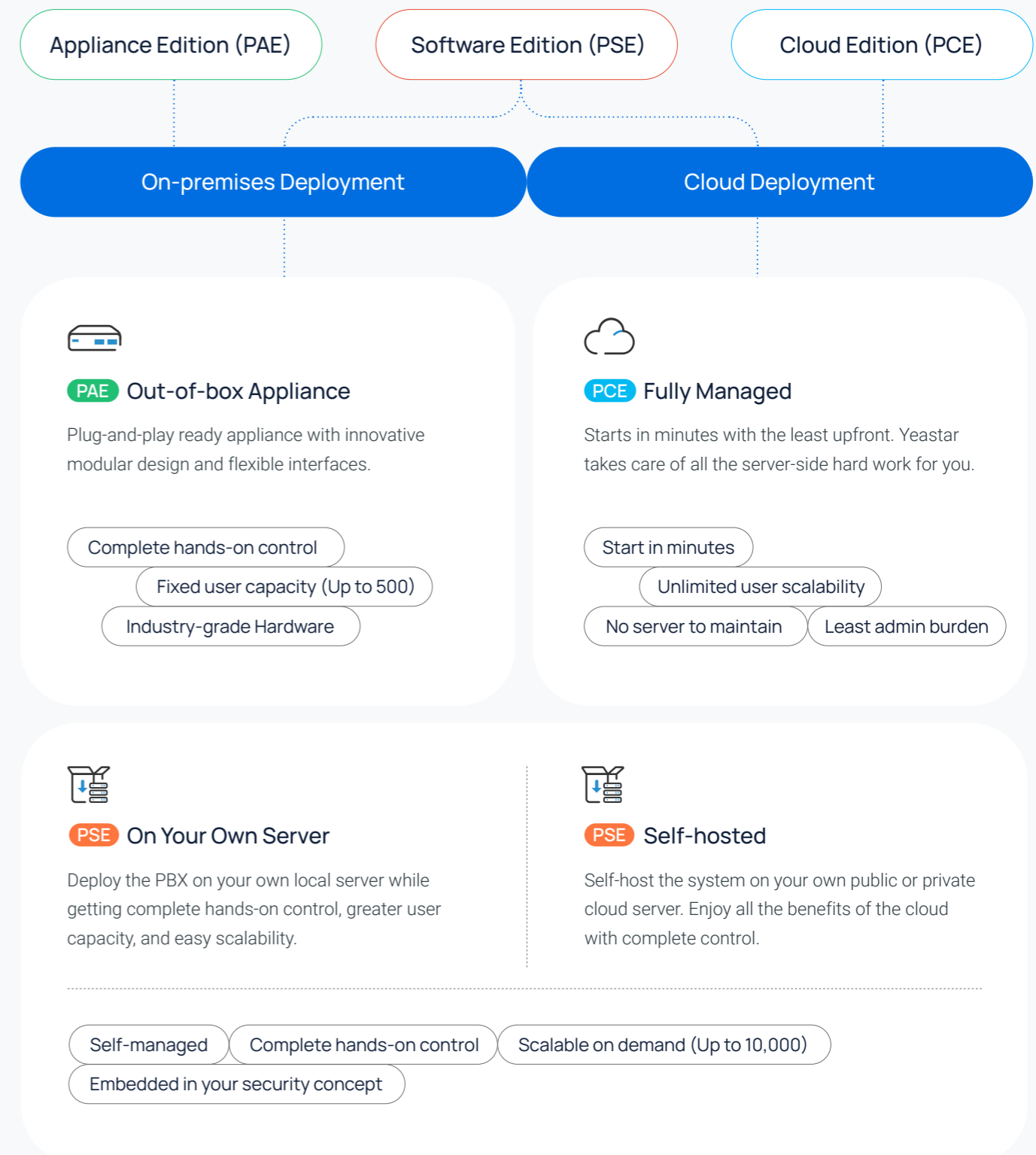|	Standard	Enterprise	Ultimate
Deployment Mode	**Appliance**	**Appliance, Software, Cloud**	**Appliance, Software, Cloud**
Standard PBX Features	✔	✔	✔
Team Chat	✔	✔	✔
Remote Access Service	✔	✔	✔
Remote SIP Service	○	✔	✔
Call Center	○	✔	✔
Omnichannel Messaging	○	✔	✔
CRM and Helpdesk Integration	○	✔	✔
Microsoft 365 Integration	○	✔	✔
Phonebook	○	✔	✔
Call Accounting	○	✔	✔
Voicemail Annoucement	○	✔	✔
Remote Archiving	○	✔ (Appliance, Software Only)	✔ (Cloud, Appliance, Software)
Active Directory Integration	○	○	✔
Video Calls & Video Conferencing	○	○	✔
Linkus SDK	○	○	✔
Disaster Recovery*	○	○	✔
Hotel PMS Integration*	Optional	Optional	Optional

Features Included in All Feature Plans

Telephony Features	Business Features	Administration & Security	Unified Communications
Call Routing	Call Operator Panel	Web-based Management Portal	Linkus UC Clients
Call Forwarding	Call Recording	System Performance Dashboard	• Web Client
Call Monitoring (Listen/Whisper/Barge-in)	Call Allow/Block List	Phone Auto Provisioning	• Mobile Client (iOS & Android)
Call Parking	BLF Support	User Role & Permission	• Desktop Client (Windows & MacOS)
Call Pickup	Business Hours & Holidays	Extension Group & Organization	• Google Chrome Extension
Call Transfer (Attended/Blind)	Busy Camp-on	Bulk Import & Export	• Function Keys
Call Waiting	Boss-Secretary	Operation Logs	• Desktop Client Hotkeys
Call Flip/Switch	Custom Prompts	Event Logs & Notifications	• CTI Mode for Desk Phone Control
IVR	Distinctive Ringtone	Backup and Restore	• Door Phone Video Preview
Queue	Music on Hold	Troubleshooting	Audio Conferencing
• Priority Queue	MOH Playlist & Streaming	Built-in SMTP Server	Presence
• Queue Call Logs & Missed Call Disposition	T.38 Fax	AMI (Asterisk Manager Interface)	Custom Presence description
Ring Group	Fax to Email	Network Drive	Native Contacts Management
Paging & Intercom	Voicemail	SNMP Support	Voicemail Transcription
Conference Room	Group Voicemail	Remote Managment	Call Pop-up URL
CDR & Basic Reports	Voicemail to Email	Security	Headset Integration
Dial by Name	LDAP Server	• SRTP & TLS Call Encryption	Open APIs*
AutoCLIP	PIN List	• Auto & Static Defense	
Caller ID	Speed Dial	• Global Anti-hacking IP Blocklist	
CID-based & DID-based Call Routing	Emergency Number	• Certificates	
DID (Direct Inward Dialing)	Emergency Notifications	• Password Policy Enforcement	
DND (Do Not Disturb)	SIP Forking	• Two-factor Authentication (2FA)	
DOD (Direct Outward Dialing)	IP Phone Concurrent Registrations	• Allowed Country IP's & Codes	
DNIS	TAPI Integration	• Outbound Call Frequency Restriction	

* The support of these features are subject to the P-Series editions and models.

Editions and Deployment Options

Yeastar P-Series Phone System is available in three editions: Appliance Edition, Software Edition, and Cloud Edition, supporting easy and flexible deployment in the cloud or on-premises.

Appliance Edition (PAE) **Software Edition (PSE)** **Cloud Edition (PCE)**

On-premises Deployment **Cloud Deployment**

PAE **Out-of-box Appliance**

Plug-and-play ready appliance with innovative modular design and flexible interfaces.

- Complete hands-on control
- Fixed user capacity (Up to 500)
- Industry-grade Hardware

PCE **Fully Managed**

Starts in minutes with the least upfront. Yeastar takes care of all the server-side hard work for you.

- Start in minutes
- Unlimited user scalability
- No server to maintain
- Least admin burden

PSE **On Your Own Server**

Deploy the PBX on your own local server while getting complete hands-on control, greater user capacity, and easy scalability.

PSE **Self-hosted**

Self-host the system on your own public or private cloud server. Enjoy all the benefits of the cloud with complete control.

- Self-managed
- Complete hands-on control
- Scalable on demand (Up to 10,000)
- Embedded in your security concept

P-Series
Cloud Edition →

With both business customers and service providers in mind, P-Series Cloud Edition strikes the perfect balance between offering best-of-breed UCaaS and easing deployment and operation complexity.

- Start in minutes with the least upfront. No IT expertise is required.
- 99.99% uptime, load balancing, and active-active high availability.
- Hosting architecture powered by Amazon AWS with globally distributed data centers. Locate the cloud PBX in your country.
- Unlimited scalability. Go at your own speed to scale up and down users.

P-Series
Software Edition →

Self-managed in your private cloud or on-premises server, P-Series Software Edition comes fully packaged and is ready to run on any VMware, Hyper-V, KVM, or Proxmox compatible virtual machines and cloud platforms like Amazon AWS, Microsoft Azure, Google Cloud, and more.

- Almost tech-free deployment with launch wizard
- Scalable on demand. Support up to 10,000 users
- Embedded in your security concept
- Friendly for remote workforce even when deployed on-premises

vmware | Microsoft Hyper-V | KVM | PROXMOX | aws | Microsoft Azure | Google Cloud | Amazon Lightsail | DigitalOcean | More

P-Series
Appliance Edition →

Model	P520	P550	P560	P570
Base Users / Max Users	20	50	100 / 200	300 / 500
Max Concurrent Calls	10	25	30 / 60	60 / 120
Base / Max Call Center Agents	20	50	100 / 200	300 / 500
Max FXS Ports	4	8	8	16
Max FXO/BRI Ports	4	8	8	16
Max GSM/3G/4G Ports	1	4	4	6
Max E1/T1/J1 Ports	–	–	1	2
Expandable D30	–	0	1	2
NFC Read/Write	–	Yes	Yes	Yes
Ethernet Interfaces	2 x (10/100 Mbps)	2 x (10/100/1000 Mbps)		
Hard Disk	–	No	1 SATA (Up to 2TB)	
USB	–	1 (Portable SSD: Up to 2TB; Flash Drive: Up to 256GB)		
Power Supply	DC 12V 1A	AC 100-240V 50/60HZ 0.6A max	AC 100-240V 50/60HZ 1.5A max	
Size (L x W x H) (cm)	16 x 16 x 30	34 x 21 x 4.4	44 x 25.2 x 4.4	44 x 25.2 x 4.4
Weight	0.3 KG	1.64 KG	2.37 KG	2.38 KG
Mounting	Desktop & Wall-mount	1U Rackmount		
Environment		Operation Range: 0°C to 40°C, 32°F to 104°F Storage Range: -20°C to 65°C, -4°F to 149°F Humidity: 10-90% non-condensing		

* The availability of the P520 PBX model is subject to regional sales policy.

Innovative Modular Design

Customize telephony interfaces as needed and scale up users and concurrent calls when the business grows.

Telephony Module

- S2: 2 FXS Ports
- O2: 2 FXO Ports
- B2: 2 NT/TE BRI Ports
- SO: 1 FXO and 1 FXS Port
- GSM/4G: 1 GSM/WCDMA/4G Channel

Expansion Board

- EX08: 4 Module Slots and 8 Interfaces on the Panel
- EX30: 1 Onboard E1/T1/PRI Interface

Expand System Capacity

- D30 DSP: Add 100 Extensions & 30 Concurrent Calls

UCaaS Service Delivery and Management

Yeastar offers ready-to-go P-Series Cloud Edition hosting and service delivery platforms for MSP, VAR, and other service providers to jump-start hosted voice business and drive revenue as fast as possible. With minimum upfront investment, technical expertise, and training, you can confidently deliver best-of-breed UCaaS while keeping complete ownership of customers.

Resilient Global Services

PBX Instance   Central Management   PBX Instance
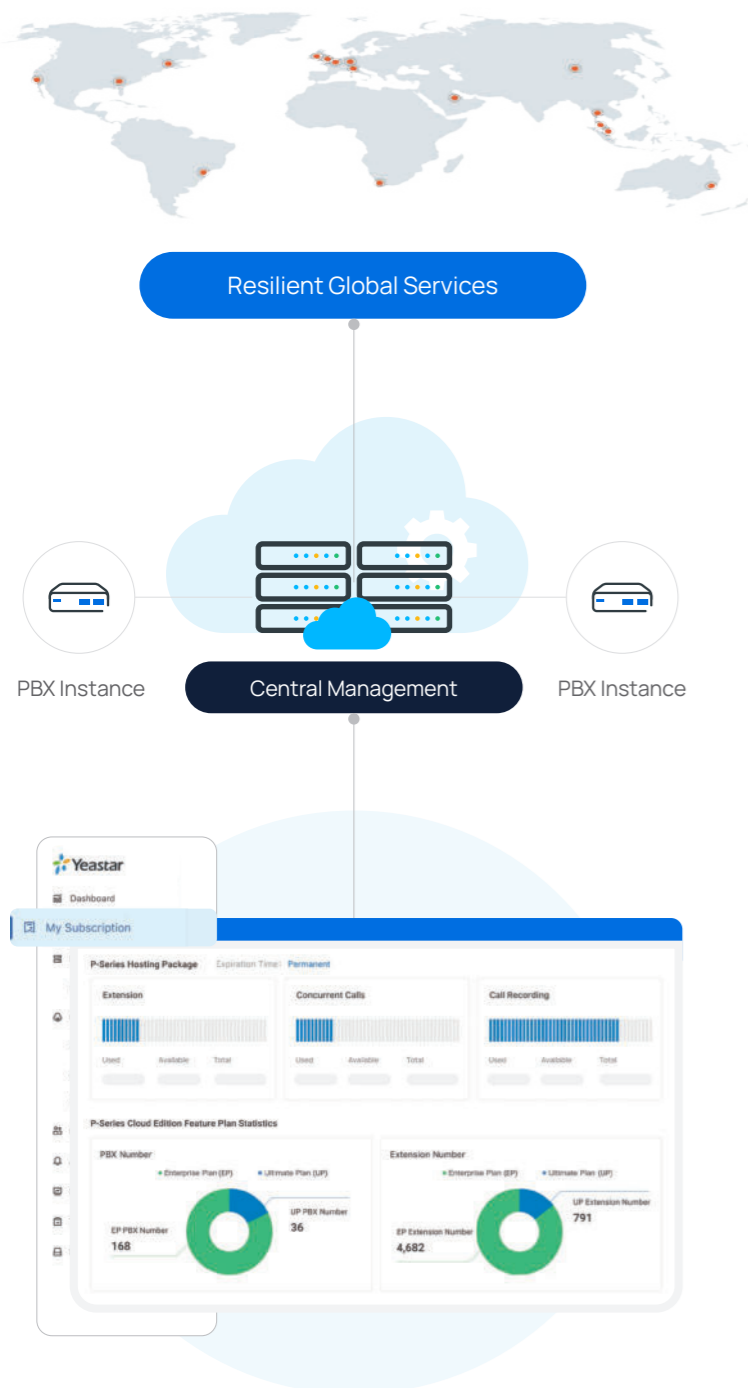
✅ Resilient Global Servers

Take advantage of our carrier-grade cloud hosting architecture and servers to launch your hosted PBX business. With multiple nodes across the globe, you can select hosted servers closest to your customers.

✅ Easiest Cloud PBX Delivery

Create Cloud PBX instances of different capacities, monitor PBX status, renew a customer, and more—all with clicks.

✅ Service on Autopilot

Automate tasks such as PBX provisioning, upgrade, restore, backup, and more with advanced task management, provisioning templates, and file repository features.

✅ Reliable Uptime

Highest standard of active/active High Availability, load-balancing, real-time instance-level mirroring and failover, and more for maximized uptime.

✅ Best-in-Class Security

SBC, Fail2band, Dynamic Defense, and more. Yeastar takes care of all to keep the system and data safe at every level.

✅ Go at Your Speed

Scale up/down your PBX hosting capacity on demand. Whether serving tens, hundreds, or thousands of customers, you get a best-fit plan.

Remote Management

Built for Yeastar partners, Yeastar remote management offers a single pane of glass for easy management and configuration of customer-premises Yeastar PBX systems and gateways. By unifying real-time device monitoring, alarm notifications, remote access and more, you are given the power to quickly and securely take control without having to travel to the equipment

Device Management + Device Configuration
Device Monitoring 📈
✅ Graphical Dashboard   Alarm Settings   File Respository
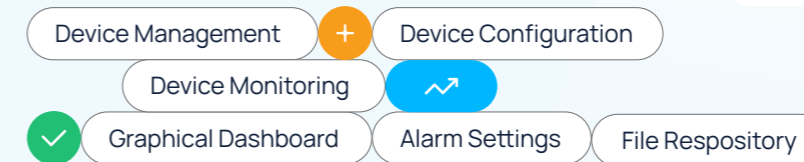
Supported Products

- ✅ P-Series Phone System (Appliance, Software)
- ✅ S-Series VoIP PBX
- ✅ Yeastar Cloud PBX
- ✅ TA 1610/1600/2400/3200 VoIP Gateway

Instant and Secure Remote Access

Leveraging single-click remote access, you get to configure the customer's devices regardless of your location. All remote connections are HTTPS secured, encrypted, and double-protected by two-way authentication.

PBX Auto Provisioning

Utilize customizable PBX provisioning templates to automate the process of PBX settings for your customers. You can create & manage provisioning tasks, schedule them as needed, or perform bulk provisioning in clicks.

Real-time Monitoring and Alerts

A real-time dashboard monitors all your connected Yeastar devices and presents an overview of device statuses, alarm trends, and more. Should a critical issue occur, get immediate alerts to resolve right away and minimize the impact.

Monetize Your Support Service

Open up a new revenue stream by monetizing your support services. The ability to monitor proactively, rescue instantly, and manage centrally contributes to your professional and efficient managed service.

S-Series VoIP PBX

Entry Level Phone System for Small Businesses

Right out of the box with rock-solid hardware & software, optimal UC features, and refined user interface, S-Series VoIP PBX delivers seamless business communications, in a secure and extremely flexible manner.

- Customizable telephony interfaces and scalable users, thanks to the unique modular design
- Full business phone system features plus Linkus mobile and desktop client
- Easy to use and manage
- High levels of compatibility with 3rd-party CRM, Hotel PMS, etc.
- Plug & play with IP phones, gateways & SIP trunks
- Remote management support

Linkus Cloud Service Pro (LCS Pro)

Built for S-Series VoIP PBX, LCS Pro clears all obstacle of remote SIP access & communications. It provides encrypted, instant remote connection for Linkus UC Clients and offers a dedicated PBX domain name (FQDN) for secure, effortless registration of remote SIP endpoints to the PBX. Wherever your teams work and whatever SIP devices you use, rest easy with secure and uninterrupted remote connectivity.

- Linkus UC Clients
- Branch Office PBX
- IP Phone
- More Possibilities

Remote Connection

LCS Pro

Specifications

Model	S412	S20	S50
Users	20	20	50
Max Concurrent Calls	8	10	25
Max FXS Ports	12	4	8
Max FXO/BRI Ports	4	4	8
Max GSM/3G/4G Ports	2	1	4
Max E1/T1/J1 Ports	–	–	–
LAN	1 (10/100 Mbps)		1 (10/100/1000 Mbps)
WAN	–		1 (10/100/1000 Mbps)
Power	DC 12V 3.33A	DC 12V 1A	AC 100-240V 50/60Hz 0.6A max
Size (L x W x H) (mm)	290 x 180 x 33	160 x 160 x 30	340 x 210 x 44
Weight	0.68 kg	0.3 kg	1.48 kg

Yeastar VoIP Gateways

Best VoIP Gateways for SMEs and Service Providers

TA Series Analog VoIP Gateway

Offer 4/8/16/24/32 FXS ports or 4/8/16 FXO ports to connect analog phones, telephone lines, fax machines, etc. to IP networks, preserving existing legacy infrastructure.

- 4/8/16/24/32 FXS ports or 4/8/16 FXO ports
- Advanced and flexible calling rules
- Support various methods to light up the MWI
- Web interface for easy configuration and management
- Interoperable with a wide range of legacy and IP devices
- Best for connecting analog devices to VoIP and providing SIP trunkings for legacy PBX

TG Series VoIP GSM Gateway

Offer 1 to 16 GSM WCDMA/4G LTE channels to line up PBX with celluar trunks, providing fallback or alternative solution for areas with limited landlines or SIP.

- 1 to 16 GSM or 4G LTE channles
- Link up PBX with cellular trunks
- Save costs with mobile-to-mobile calls and SIP trunks
- Send and receive SMS and bulk SMS via Web GUI
- Work as a backup when the landline goes down
- Everything can be easily set up on the Web interface
- High compatibility with IP-PBX and softswitches

TE Series PRI VoIP Gateway

Offer single or dual E1/T1/J1 ports (support up to 60 simultaneous VoIP to ISDN calls) to bring ISDN telephony to VoIP-only phone system and provide dial tone.

- Up to 60 simultaneous VoIP to ISDN PRI calls
- Configurable E1/T1/J1 ports and TE/NT Modes
- Flexible call routings to reduce communication costs
- Simple management with easy-to-navigate Web GUI
- Connect ISDN PBX to VoIP and retain the dialing habits
- Bring ISDN trunks to a VoIP-only phone system
- Compatible with various ISDN PBX and IP-PBX

TB Series BRI VoIP Gateway

Offer 2 or 4 BRI ports to integrate ISDN BRI lines into VoIP systems or enable IP PBX to be connected to the public ISDN network.

- Software configurable TE/NT modes
- ISDN PBX has access to VoIP network
- Preserve investment on PBX infrastructure
- Additional ISDN BRI trunking for IP-PBX
- Cost savings on phone calls via VoIP
- ISDN compliant and proven interoperability
- Compatible with your ISDN PBX, IP-PBX, and softswitch

Digital Value, Delivered.

Easy · Open · Integrated · Future-proof

Business Communications
+ Customer Experience
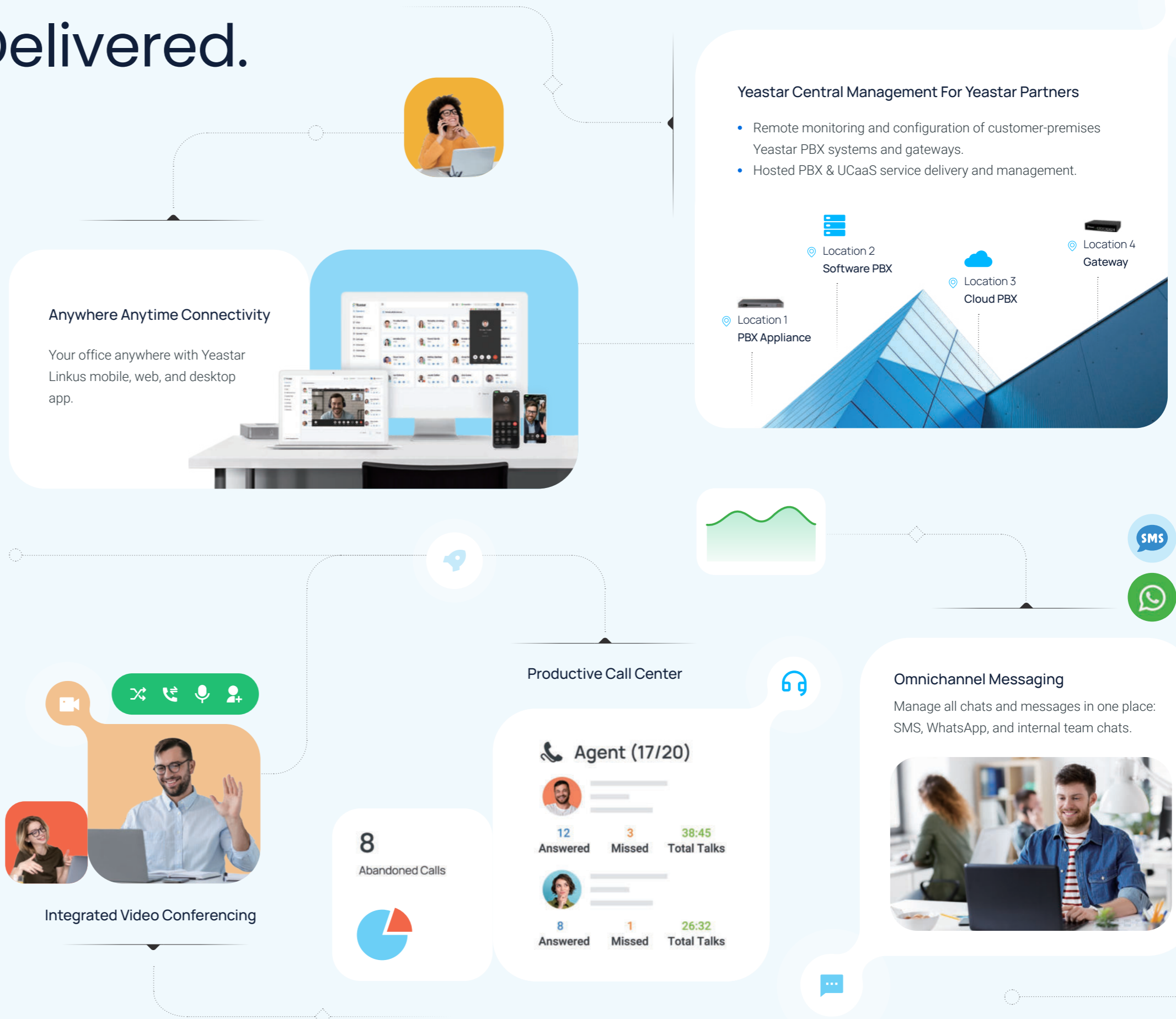
Empower Employees

- All communications in one platform: voice, video, messaging, call center, and more.
- Seamless cross-system integration: PBX, phone terminals, CRM, Microsoft Teams, Outlook, etc.
- Easy to use Linkus UC Clients with features that streamline workflow and automate repetitive tasks.

Delight Customers

- Resolve customer queries faster and optimize the experience with advanced call center features.
- Help customers in the messaging channel of their choice.
- Personalized conversations powered by CRM integrations. Always know who is calling or as messages come in.

Remote Working

- Meet dynamic workforce's need with anywhere anytime connectivity and device flexibility.
- Encrypted remote connection for securer system management and usage everywhere.
- Never miss a conversation with true one number reach.

Yeastar Central Management For Yeastar Partners

- Remote monitoring and configuration of customer-premises Yeastar PBX systems and gateways.
- Hosted PBX & UCaaS service delivery and management.

Location 2
Software PBX

Location 4
Gateway

Location 3
Cloud PBX

Location 1
PBX Appliance

Anywhere Anytime Connectivity

Your office anywhere with Yeastar Linkus mobile, web, and desktop app.

Integrated Video Conferencing

Productive Call Center

📞 Agent (17/20)

12	3	38:45
Answered	Missed	Total Talks

8	1	26:32
Answered	Missed	Total Talks

8
Abandoned Calls

Omnichannel Messaging

Manage all chats and messages in one place: SMS, WhatsApp, and internal team chats.

Yeastar Partner Program

Partner with Yeastar, Xcelerate Your Business

Team with Yeastar to deliver solutions that overcome digital transformation obstacles. Whether you are an IT reseller, system integrator, MSP, or VAR, Yeastar Xcelerate Channel Program helps you thrive with award-winning product portfolio, expert training and support, along with extensive assets and rewards.

Lucrative Opportunity

Yeastar is trusted by businesses worldwide, presenting over 350,000 users and unrivaled R&D resources.

Maximized Profitability

Claim your share of billion-dollar VoIP and Digital Workplace markets. Take advantage of our leading margins and recurring revenue model.

All-round Enablement

Sales, training, marketing, customer support, and more. We have everything you need to grow and thrive.

- Access to Yeastar Partner Portal
- 1 FREE remote connection to manage customer-premised PBX
- NFR, free demo, and trials for evaluation and demonstration
- Partner-ready sales and marketing materials
- Free on-going training and certificates
- Focused channel & sales incentives
- Direct free technical support
- Online deal registration

That's not all.
Discover more benefits.

Explore more ↗

Resources for In-depth Learning

Learning and selling a new product can be challenging, Yeastar provides systematic sales & technical training and a wealth of self-learning resources to pave the way for the transition.

Yeastar Academy

Train and get certified for free. From basic to advanced, Yeastar provides 5 certification courses to cover everything form Yeastar PBX System learning, operating, and mastering. These courses are open to everyone, and you can take them by self-paced video tutorials, highly-interactive webinars, or instructor-led onsite training to your preference.

Certification Courses 〉
Course details & training resources

Online Webinar 〉
Updated regularly with upcoming training.

Youtube Channel 〉
Featuring tutorials and how-tos.

Document Center

Get on-demand Yeastar product documents, configurations guides, and user manuals to stake up your expertise on Yeastar PBX, gateways, and workplace solutions.

Explore ↗

Brochures & Ebooks

Insightful ebooks, brochures, and infographics featuring industrial trends, user toolkits, and featured Yeastar integration solution.

Explore ↗

Customer Stories

Get valuable insights on how Yeastar PBX Systems helps organizations of different industries and sizes to overcome challenges and achieve business goals.
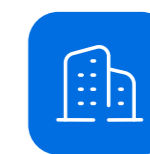
Explore ↗

Yeastar PBX System Integration Solutions

| IP Phone | CRM | Intercom/Door Phone | Hotel PMS | Microsoft Teams |

Yeastar Free
Trial Kits

Business Unified Communications

For Business Use

P-Series Cloud Edition

[Get Started →]

Experience how the Cloud PBX will work for your business with unrivaled unified communications. Enjoy advanced call handling, rich call center features, Linkus UC Clients, and many more.

- ✅ 30-day free trial
- ✅ 10 extensions and 10 concurrent calls.
- ✅ Full feature access to P-Series Enterprise Plan

For Service Provider

P-Series Turnkey Hosting

[Get Started →]

Try Yeastar UCaaS service delivery and Cloud PBX instances management with access to Yeastar Central Management. Experience how your hosted PBX business will run with Yeastar.

- ✅ 30-day free trial
- ✅ 2 PBX instances, 10 extensions and 10 concurrent calls.
- ✅ Full feature access to P-Series Enterprise Plan

P-Series Software Edition

[Get Started →]

Test run the PBX on your own cloud or on-premises server. Virtualization support: VMware, Hyper-V, KVM, and Proxmox; Tested cloud servers: Amazon AWS, Microsoft Azure, Google Cloud, and more.

- ✅ 30-day free trial
- ✅ 100 extensions and 25 concurrent calls.
- ✅ Full feature access to P-Series Enterprise Plan

About Yeastar

State-of-the-art product is just the start. Instead of merely a technology provider, Yeastar delivers well-engineered solutions, top-notch customer support, comprehensive partner programs to arm channel partners. 100% channel-focused, Yeastar sells only through the channel and keeps the focus on the support and development of our channel partners worldwide. Yeastar's pricing model eliminates hidden costs and simplifies complicated license fees, boosting partners' return on investments.

[Contact Us ›]
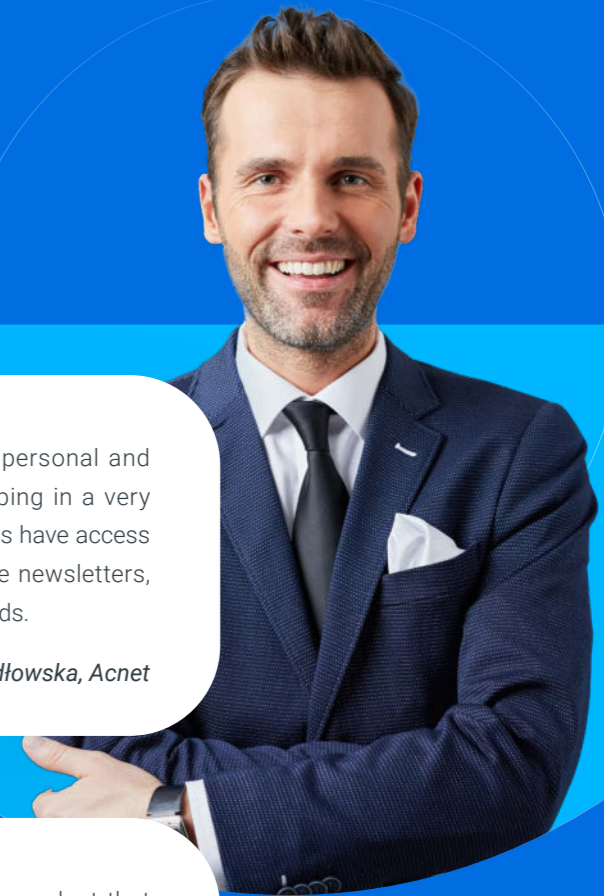
> We have been cooperating with Yeastar since 2014 and both the personal and business relationships with the whole company have been developing in a very positive and productive way. Thanks to Yeastar Partner Portal we always have access to updated marketing materials. It gives us the opportunity to create newsletters, banners, prepare presentations, webinars and as a result to generate leads.
>
> —— *Magdalena Szydłowska, Acnet*

> The reason why I chose Yeastar is mainly due to the ductility of the product that allows me, after carefully studied it, to make everything I want! Despite having a series of customers with needs that have given me the opportunity to operate with very different scenarios, there is always something that you cannot solve on your own. In these cases, being able to count on assistance becomes fundamental which I received from Italian support.
>
> —— *Stefano Cacciabue, Telbe Srl*

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