



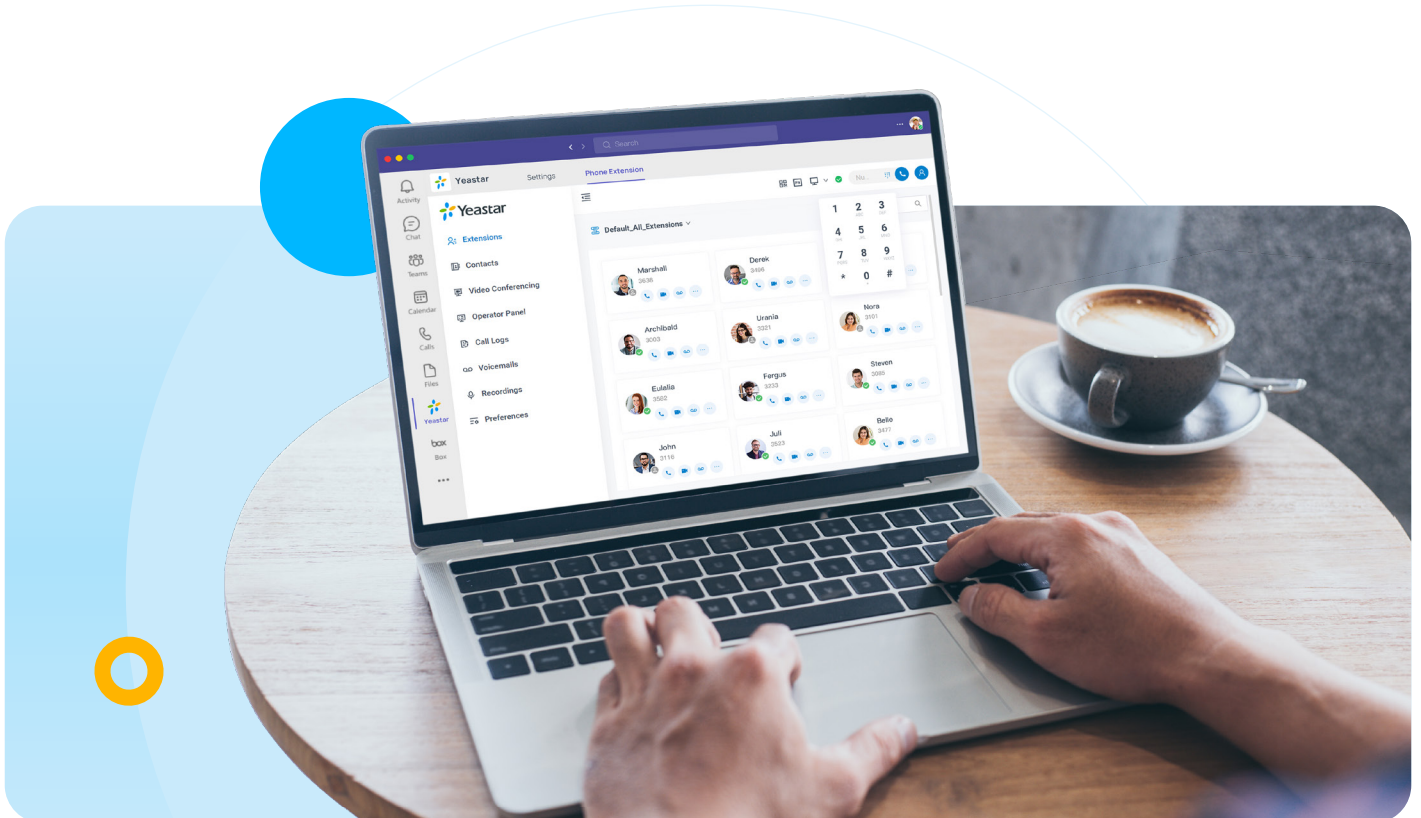
# Yeastar PBX System & Microsoft Teams Integration

Enable Enterprise Calling without a Teams Phone license and Microsoft Calling Plan.



# The Achilles' Heel of Microsoft Teams

Though Microsoft Teams offers phone systems with calling plans, they are not suitable for all organizations. For example, the Teams calling plans are cost-heavy and limited to certain countries; only basic call features are available; existing phone lines cannot be supported; SBC direct routing comes too complex and disruptive to set up and maintain...That's where Yeastar comes in.



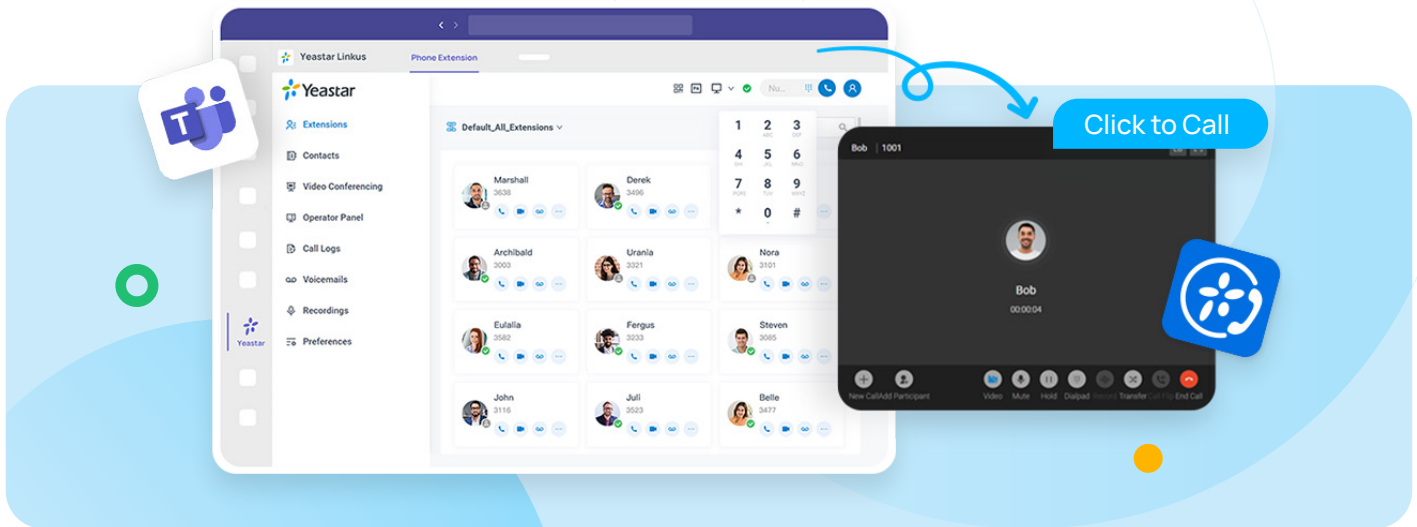
# Connect Yeastar PBX to Teams

Yeastar P-Series PBX System provides a free embedded calling app for Microsoft Teams, allowing you to bring the PBX's enterprise-grade communications and collaboration capabilities to the Teams app—without a Teams Phone license or MS365 calling plan.

Using the embedded app, Teams users can call via their business's existing phone lines (SIP Trunks, PSTN, ISDN, etc.), look up PBX & synced Microsoft 365/CRM/Helpdesk contacts, listen to voicemails & call recordings, check call logs, and more directly in Teams app. Plus, users enjoy access to advanced calling features that are not available or limited in the Microsoft Teams phone system, such as multi-level IVR, call queue management, intelligent call routings, ring groups, and more.

# Key Features and Strengths

Elevate the Microsoft Teams experience with Yeastar P-Series PBX System's unified communications capabilities.



## Key Features

Communicate and collaborate directly in Teams app:

### 01 Enterprise Calling

Make, receive, and control calls (hold, mute, transfer, record, etc.) directly within the Teams interface. Your Teams app with Linkus embeded will act as the call control panel, managing your connected IP phone, Linkus Desktop Client, or Linkus Web Client running in the background to make and recieve calls.

### 02 Unified Contacts

Search and manage your Yeastar PBX contacts and synced Microsoft 365 Contacts, CRM, or Helpdesk contacts. Quickly contact via phone or email from a single view.

### 03 Call Logs & Recordings

In clear list views, check your call logs, voicemails, and call recordings. Listen to what was left and call back to your contact in one simple click.

### 04 Unified Communications

Check your colleagues' real-time availability using extension presence, start 1:1 or group chat, or initiate an audio conference or 1:1 video call to move work forward faster.

## Lower Costs

- ✓ Eliminate costly Teams Phone License & Microsoft 365 calling plans
- ✓ Save on SBC solution licensing
- ✓ Choose your own cost-effective SIP provider
- ✓ Keep existing telephony services
- ✓ No Teams-compatible handsets required. Use any IP Phone or Linkus Desktop/Mobile Client as your call endpoints.

## More Features

- ✓ Advanced call handling & control
- ✓ Complete Unified Communications
- ✓ Free desktop/mobile/web UC Clients
- ✓ Read-to-use Microsoft 365 Integrations: Teams, Outlook, Microsoft Entra ID

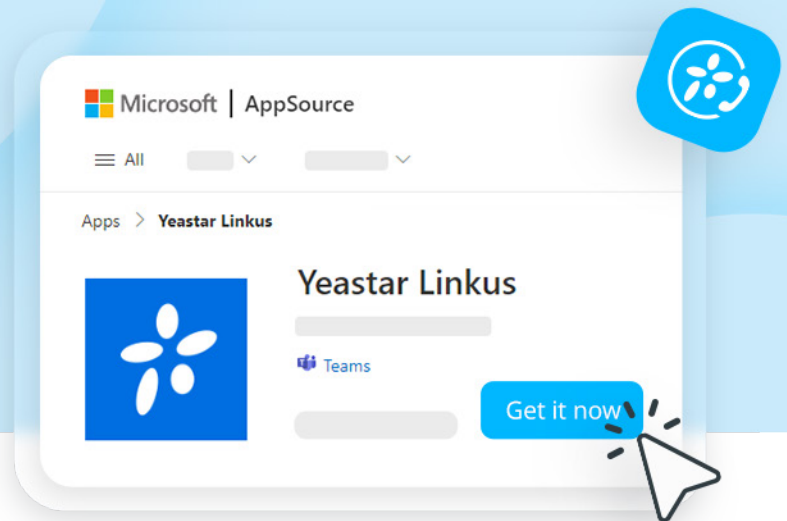
## Easier to Deploy

- ✓ No technical expertise required
- ✓ Simple download and install

# Ready to Get Started?



It's a no brainer. Get started with the Microsoft Teams integration by installing "Yeastar Linkus" app within your Microsoft Teams app store or Microsoft AppSource. Follow the steps in the [user guides](#) to get started.



## System Requirements

- An active Microsoft 365 account is required.
- Support Microsoft 365 Business Basic, Business Standard, Business Premium, E3, E5, Office E1, Office E3, or Office E5
- Supports all Yeastar P-Series PBX System editions: Cloud, Software, Appliance.
- Available for Yeastar P-Series Enterprise Plan or above subscriptions.
- Requires the Linkus Desktop Client app to make calls.



Yeastar helps businesses realize digital values by making communications and workplace solutions easily accessible from ownership and adoption to daily usage and management. Yeastar has established itself as a leading provider of UC solutions with a global partner network and over 450,000 customers worldwide. Committed to delivering the right technology to value-oriented businesses, Yeastar offers products and services for UC&C, workplace scheduling, and hybrid workplace to enable them to win in the modern digital world.

For more information, please contact us.