

6 SIGNS

IT MIGHT BE TIME TO UPGRADE YOUR BUSINESS PHONE SYSTEM



If the old business phone system still works, there is no urgent need for an upgrade. Or is it? Even though your phone system is able to maintain basic functionality at the moment, there might be something informing that it is time for a major upgrade.

It Is Time to Upgrade Your Phone System

Keep an eye out for the following signs

01



Your phone system is becoming obsolete

Countries around the globe are experiencing ISDN switch off. A legacy phone system is now outdated since it's relatively expensive to maintain, and cannot deliver modern communication features.

02



Your business is missing out the latest must-have features

Phone system features are always evolving as the work environment evolves. Instead of purchasing other solutions to supplement your old phone system, an all-inclusive system is a more budget-friendly option.

03



Your employees are chained to the desk to receive calls

Businesses are adapting to the remote working mode, demanding a flexible phone system to create work agility. Your productivity might be affected if your on-the-go employees cannot choose to use mobile devices.

04



Your phone system cannot grow with your business

Is your business experiencing rapid growth now? If so, the ability to increase system capacity easily and cost-effectively becomes an important factor to consider when weighing whether to upgrade to a new phone system.

05



You are struggling to manage different phone systems in multiple locations

The capacity to handle multiple offices is crucial if you have a secondary office or plan to open one. Always clinging to an old phone system can't help you unify the communications among all locations and employees.

06



Your phone system is vulnerable to the system outage

It's a necessity to have a thorough disaster recovery and contingency plan to keep the business going regardless of natural disasters and other unforeseen events, which is supported by modern phone systems.

Considerations When Upgrading to New Phone Systems



Remaining your existing equipment

Find a cost-saving solution that allows you to leverage what you have been already using.



Deployment options

Think thoroughly about your present and future needs, and decide whether to use on-premise or cloud-based phone system.



The time frame for the upgrade

Consider the time frame for the installation and implementation of a new phone system especially when you're in urgent need.



Cost calculating

Calculate upfront costs including purchasing the phones, routers, and other non-recurring fees, installation costs, ownership costs, etc.



A future-proof phone system infrastructure

Prepare a business communications infrastructure with easy scaling, service and feature updates, and evolving technology.



System integration

Make sure that your new phone system is able to be integrated with other business applications you are using now.

What You Can Expect from A Modern IP PBX Phone System



Easy to Use and Manage



All-inclusive Features



Easy Expansion



Unified Communications



Multi-Site Solution



Remote Working



3rd Party Applications Integration



Uncompromised Security



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