

Unified Communication Solution for Healthcare Sector



Easy-first

Cost-effective

Compliant



Gone are the days when hospitals relied on traditional desk phone lines. Medical providers today need a reliable phone system that can optimize appointment schedules, minimize wait times, enable virtual consultations, foster smooth internal coordination, and ultimately enhance the overall patient experience.

With Yeostar, Embark on a transformative clinical phone system

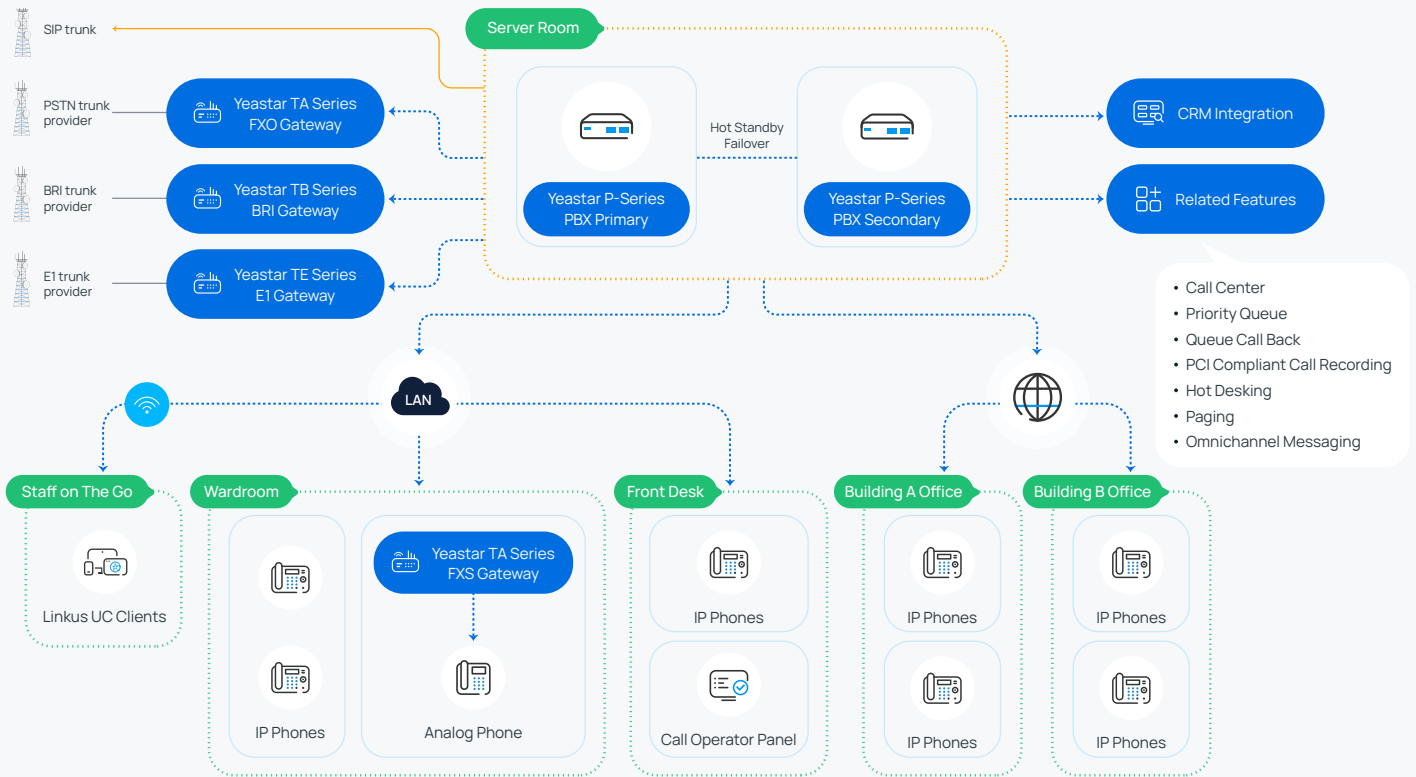
Yeostar healthcare phone system is designed to meet all the aforementioned needs in a single, user-friendly package, ensuring efficient and secure communication. Supporting a mix of analog and IP networking, it seamlessly integrates with your current infrastructure. Moreover, it provides a reliable call center, SMS notifications, clinical system integrations, and more advanced features, guaranteeing a superior care experience for your patients.

Solution Highlights At-a-Glance

- ✓ **Easy to deploy and manage.** Integrate seamlessly with existing infrastructures, including phones, paging systems, and clinical systems.
- ✓ **On-premise or cloud-based,** you are free to choose how to deploy the solution.
- ✓ **In-built call center** with queue call back, auto-attendant, and more to manage high call volumes, minimizing the call waiting time.
- ✓ **Industry-standard encryption** like PCI-compliant call recording to safeguard sensitive information and data privacy.
- ✓ **Patient-first care** with personalized SMS notification, emergency paging system, and rich open APIs for clinical system integrations.
- ✓ **Seamless team coordination** by the always-on Linkus connectivity, hot desking workplace arrangement, and more advanced UC tools.
- ✓ **Hassle-free administration** through an intuitive admin portal, with little-to-no system downtime guaranteed by high availability solutions.

Deployment Scenarios

The topology showcases how the Yeostar healthcare solution connects branches and departments, fostering smoother staff collaborations and providing a stellar patient experience.



Streamlined experience for everyone



For Patient

- ✓ In-built call center: auto-attendant, automatic queue callback, and more
- ✓ SMS notification
- ✓ PCI-compliant call recording
- ✓ Zone Paging & Announcement



For Doctor & Nurse

- ✓ All-in-one softphone: mobile, desktop, web
- ✓ Office phone hot desking
- ✓ Video/audio conferencing
- ✓ Clinical system integration: CRM, EHR, and more



For IT Staff

- ✓ Intuitive admin portal
- ✓ Point-and-click configuration
- ✓ IP phone auto-provisioning
- ✓ Doorphone integration
- ✓ Automatic upgrade, backup & restore
- ✓ Analytics & reports



For Receptionist & Others

- ✓ Mobile, desk & web client: 24x7 response guarantee
- ✓ Real-time Queue Panel
- ✓ Wallboard
- ✓ Call operator panel
- ✓ Emergency paging & notification

Yeostar Healthcare Solution Use Cases



Medical Hotline

Minimize call wait time with automatic call routing, queue call back, and more call center features to handle high call volume when busy.



Smooth Team Coordination

Hot desking feature for shift workers to flexibly share office phones via their extension number, while Linkus UC softphone ensures constant connectivity.



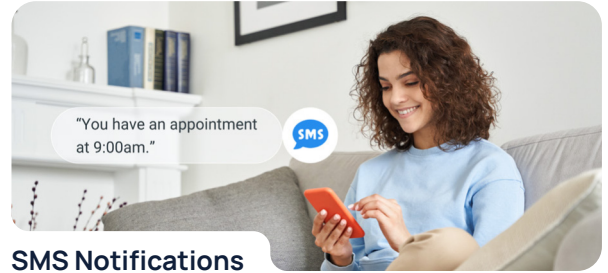
Enhanced Patient Care

Open APIs for immense integration possibilities with clinical systems like EHR to streamline workflows for doctors, nurses, and more.



Zone-wide Announcements

Integrate with Zone Paging to broadcast patient waitlist notifications and emergency alerts, ensuring instant and widespread notification.



SMS Notifications

Send & manage SMS notifications for appointments, medication reminders, test results, and other important updates.



Telemedicine/Telehealth

Overcome geographical limitations and connect with remote patients through chat, calls, and video conferencing.



Industry-grade Security

Ensures patient and physician data confidentiality by adhering to PCI protocol, GDPR, and more compliance requirements.



Remote Door Control

Integrate with video/audio door phones to talk with visitors in real-time and control access to the building or facilities remotely.

Trusted by Healthcare Providers Worldwide



Awards & Recognition



450,000+ Business Users Worldwide Trust Yeostar



About Yeostar

Yeostar helps businesses realize digital values by making communications and workplace solutions easily accessible from ownership and adoption to daily usage and management. Yeostar has established itself as a leading provider of UC solutions with a global partner network and over 450,000 customers worldwide. Committed to delivering the right technology to value-oriented businesses, Yeostar offers products and services for UC&C, workplace scheduling, and hybrid workplace to enable them to win in the modern digital world.