

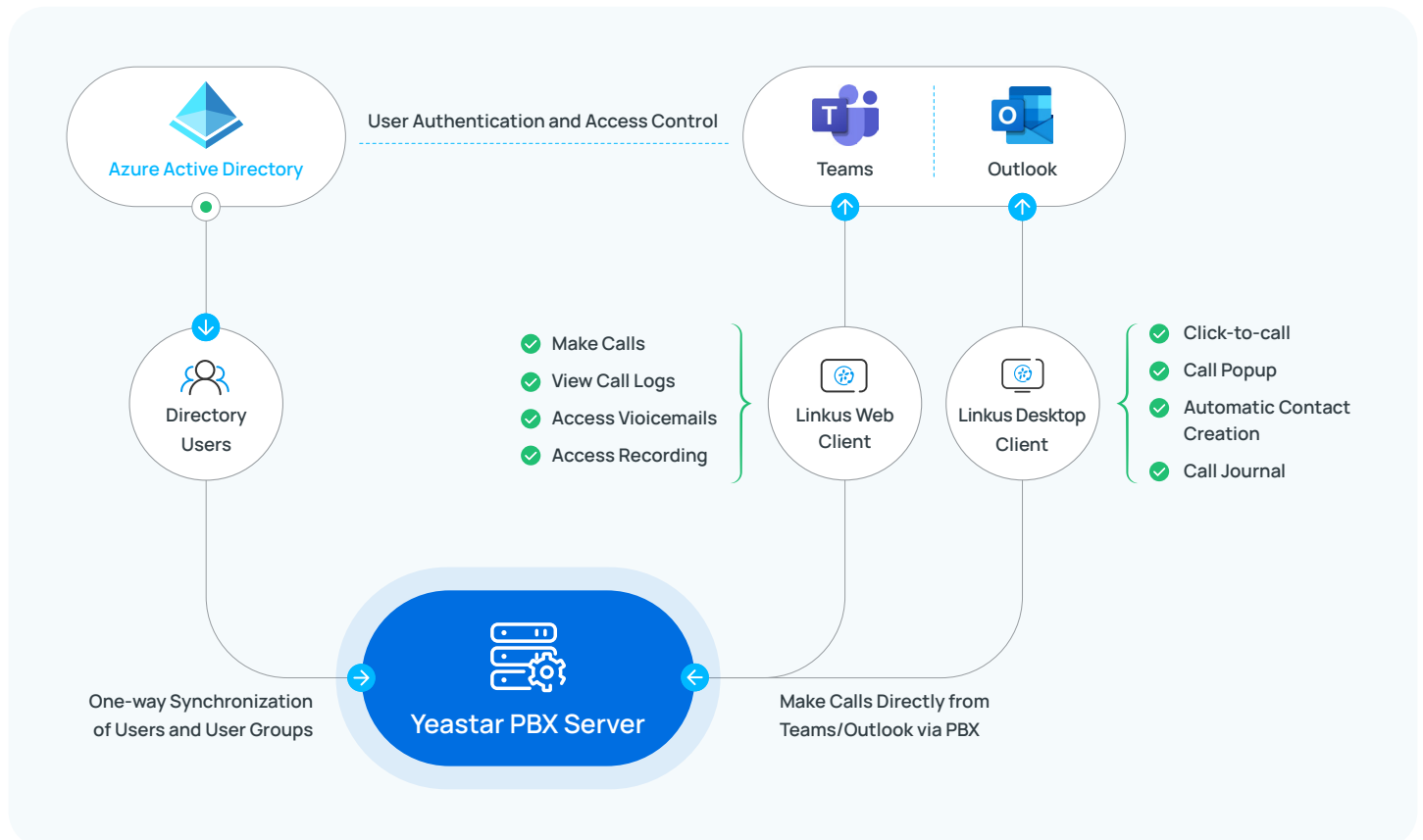
Microsoft 365 Integrations

Get to know the supported integrations between Yeastar P-Series PBX and Microsoft 365, and the highlight features that can be achieved after integration.





Microsoft 365 Integrations Overview

Refer to the following diagram to have an overview of the supported integrations between Microsoft 365 and Yeastar P-Series PBX.



Which Microsoft 365 apps and services can be integrated with Yeastar P-Series PBX?

Yeastar P-Series PBX supports integration with the following Microsoft 365 services and apps, simplifying user workflows by utilizing PBX call features within Teams and Outlook clients, and streamlining user administration by using Azure AD as the centralized source of user information for PBX.

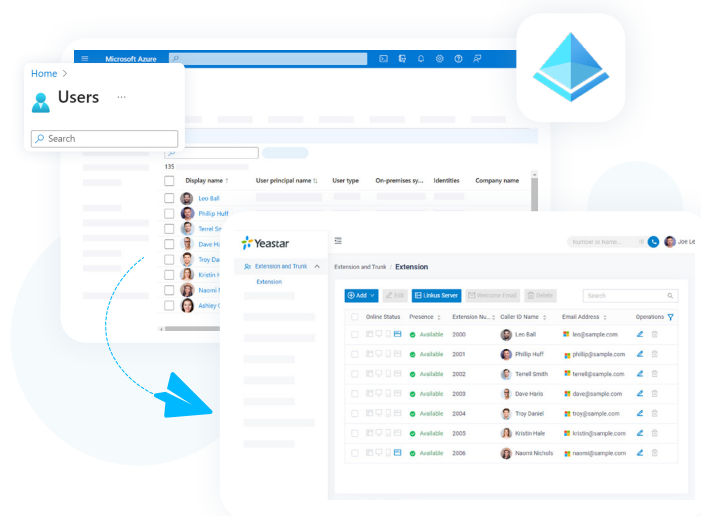
	Key Feature	Requirement
 <p>Azure Active Directory Integration</p>	<ul style="list-style-type: none"> ✔ User and group synchronization ✔ Auto extension assignment ✔ Auto update of synced user information changes ✔ Single Sign-on (SSO) with Microsoft accounts ✔ Outlook contacts synchronization ✔ Teams user presence synchronization 	<p>Azure AD Edition:</p> <ul style="list-style-type: none"> • Free • Office 365 apps • Premium P1, or Premium P2 <p>PBX Plan: Enterprise Plan (EP) or Ultimate Plan (UP)</p>
 <p>Microsoft Teams Integration</p>	<ul style="list-style-type: none"> ✔ Make Calls from Teams ✔ View call logs on Teams ✔ Access voicemails on Teams ✔ Access recordings on Teams 	<p>Microsoft 365 Plan:</p> <ul style="list-style-type: none"> • Microsoft 365 Business Basic/Standard/Premium • Microsoft 365 E3, or Microsoft 365 E5 • Office E1, Office E3, or Office E5 <p>PBX Plan: Enterprise Plan (EP) or Ultimate Plan (UP)</p>
 <p>Microsoft Outlook Integration</p>	<ul style="list-style-type: none"> ✔ Click-to-call Outlook contacts ✔ Call popup for outlook contacts ✔ Automatic creation for new Outlook contacts ✔ Call journal for Outlook contacts 	<p>Microsoft Outlook Client: Outlook for Windows (2016 or later)</p> <p>PBX Plan: Enterprise Plan (EP) or Ultimate Plan (UP)</p> <p>Linkus Desktop Client Type: Linkus Windows Desktop</p>

What exactly can be achieved through the integrations?

Azure Active Directory Integration

Yeastar P-Series PBX System and Azure Active Directory integration **streamlines user administration** by utilizing Azure Active Directory as the centralized source of user information and credentials.

This integration enables you to manage the existing users and add/edit/new user only on Azure AD, and all the user information and changes will be automatically synced to the PBX, thus removing the hassle of creating/editing/deleting PBX extensions manually.



1

User and group synchronization

One-way synchronization, mapping users and groups from your Azure Active Directory to PBX's directory.

3

Auto update of synced user and user group information changes

Manage your users and groups on Azure AD only, and changes made on the synced users and groups will be automatically updated to PBX.

5

Outlook contacts synchronization

Synchronize Azure AD users' Outlook contacts to PBX and Linkus clients, enabling them to call Outlook contacts right through Linkus clients.

2

Auto extension assignment

PBX automatically creates extensions based on the information from the synced Azure AD users, and associates them accordingly.

4

Single Sign-on with Microsoft accounts

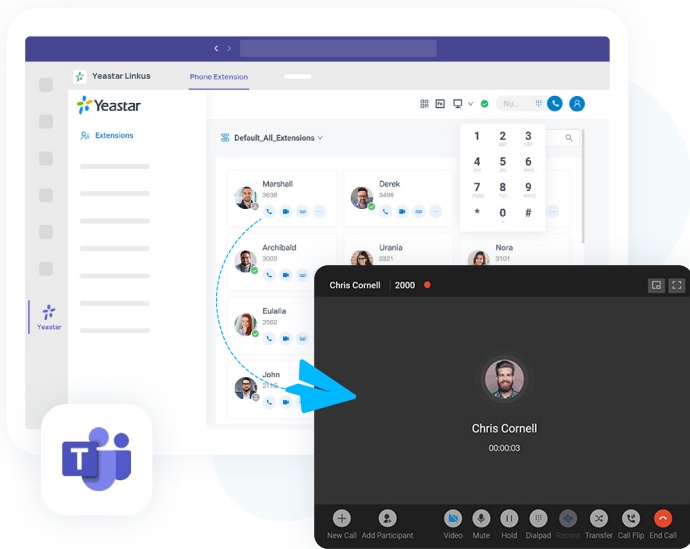
Allow the synced Azure AD users to securely log in to Linkus Web Client and Mobile Client by their Microsoft accounts, simplifying the user login experience.

6

Teams users presence synchronization

Automatically update Azure AD users' extension presence to match their Teams' presence, keeping the extension presence up-to-date.

For detailed instructions on integrating Yeastar P-Series PBX System and Azure Active Directory, see [Azure Active Directory Integration Guide](#).



Microsoft Teams Integration

The integration of Yeastar P-Series PBX System and Microsoft Teams allows users to **utilize the PBX call features within Teams client** by embedding Linkus Web Clients in Microsoft Teams.

This integration enables users to access PBX web portal and make calls through PBX directly from Microsoft Teams, eliminating the need to switch platforms or purchase Teams call licenses.

1

Make calls from Teams

Without any extra costs, users can make internal and external calls directly within Microsoft Teams through PBX .

3

Access voicemails and recordings on Teams

Without switching between platforms, users can play and download voicemails and call recordings within Microsoft Teams.

2

View call logs on Teams

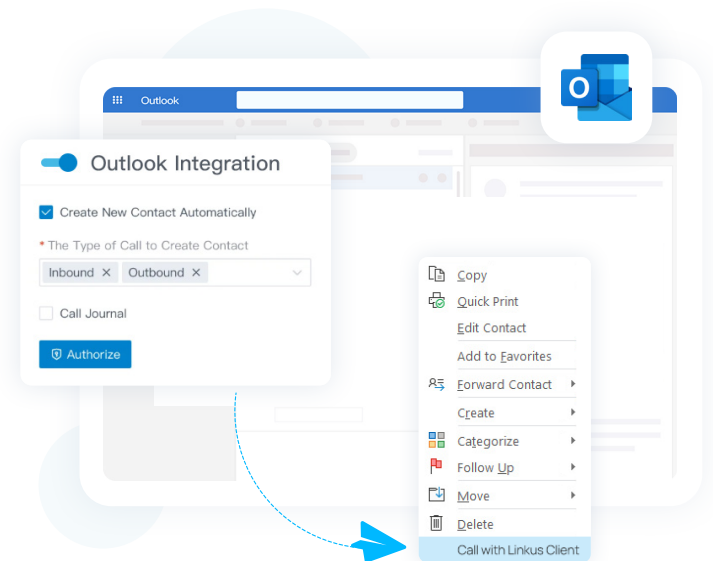
Without switching between platforms, users can directly view their call logs right from Microsoft Teams.

For detailed instructions on integrating Yeastar P-Series PBX System and Microsoft Teams, see [Microsoft Teams Integration Guide](#).

Microsoft Outlook Integration

The integration of Yeastar P-Series PBX System and Microsoft Outlook enables a **convenient calling experience for Outlook** by utilizing Linkus Desktop Client as the endpoint for making phone calls.

This integration allows users to click-to-call their Outlook contacts, receive call popups, and check the call logs directly in Outlook.



1

Click-to-call Outlook contacts

Users can click on an Outlook contact to trigger Linkus Desktop Clients to call the number, removing the need to dial manually.

3

Automatic creation for new Outlook contacts

When users make inbound calls or outbound calls with an unknown number, Outlook automatically brings up the contact creation page.

2

Call popup for Outlook contacts

When users receive an inbound calls from Outlook contacts, the contact's profile on Outlook will be automatically displayed, enabling users to quickly identify the caller.

4

Call journal for Outlook contacts

All the call activities get logged automatically to Outlook when users end calls with Outlook contacts through Linkus Desktop Client.

For detailed instructions on integrating Yeastar P-Series PBX System and Microsoft Outlook, see [Microsoft Outlook Integration Overview](#).