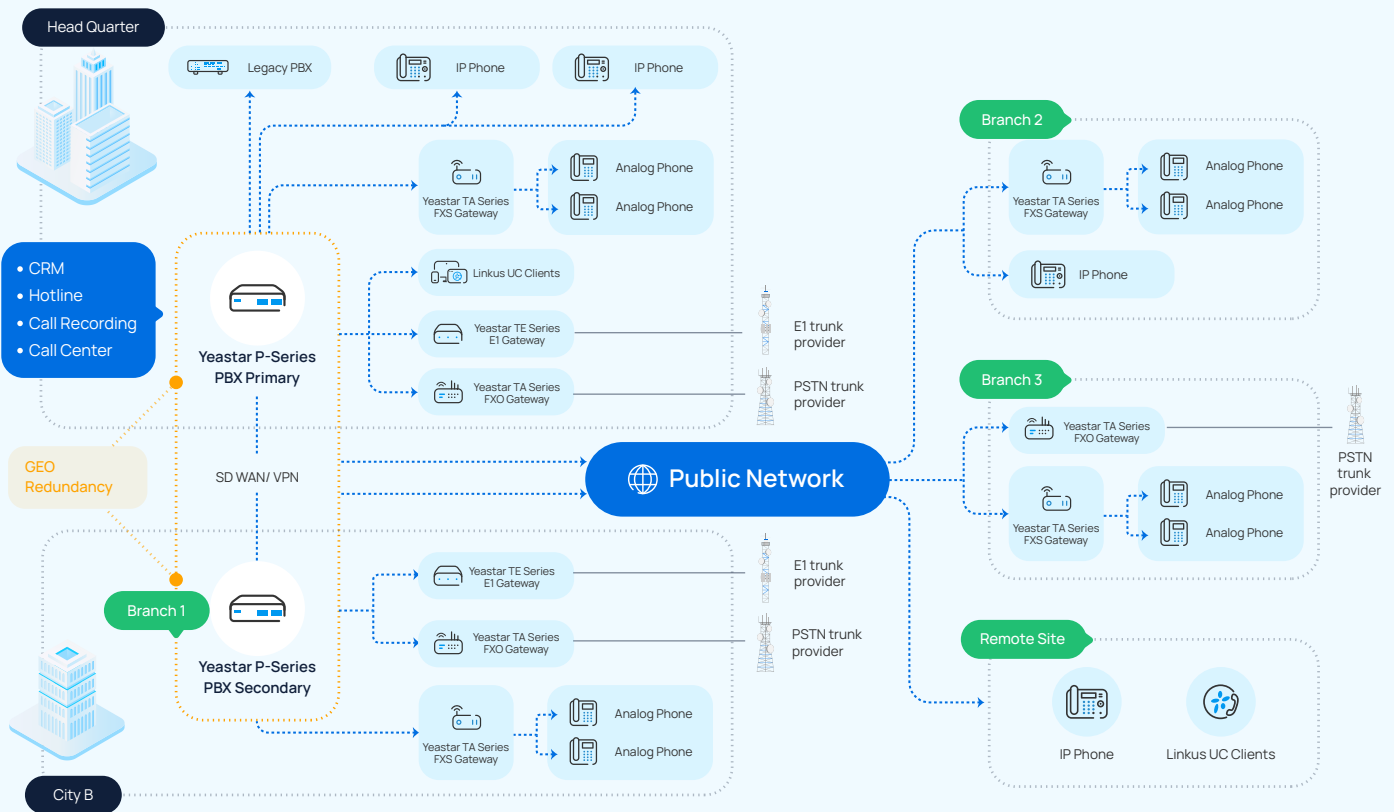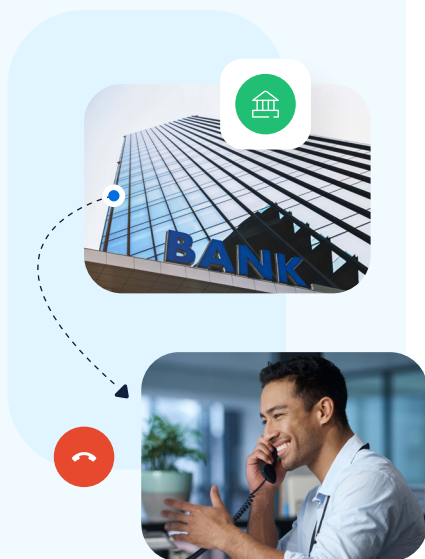# Yeastar Tailored Solutions

○ Bank

Achieving seamless communication among branches and departments. Ensuring swift customer service and secure internal communications.

Head Quarter
Legacy PBX
IP Phone
IP Phone
Yeastar TA Series FXS Gateway
Analog Phone
Analog Phone

- CRM
- Hotline
- Call Recording
- Call Center

Linkus UC Clients
Yeastar TE Series E1 Gateway — E1 trunk provider
Yeastar TA Series FXO Gateway — PSTN trunk provider

Yeastar P-Series PBX Primary

GEO Redundancy

SD WAN/ VPN

Public Network

Branch 1

Yeastar P-Series PBX Secondary

Yeastar TE Series E1 Gateway — E1 trunk provider
Yeastar TA Series FXO Gateway — PSTN trunk provider

Yeastar TA Series FXS Gateway
Analog Phone
Analog Phone

City B

Branch 2
Yeastar TA Series FXS Gateway
Analog Phone
Analog Phone
IP Phone

Branch 3
Yeastar TA Series FXO Gateway — PSTN trunk provider
Yeastar TA Series FXS Gateway
Analog Phone
Analog Phone

Remote Site
IP Phone
Linkus UC Clients

Highlight For Bank

✓ Call recording
- ○ Real-time Online Playback
- ○ One-click Pause Recording (PCI Protocol Supported)
- ○ Unlimited Time and Space for Storage

✓ Seamless integration with CRM and endless possibilities with API

✓ Linkus supports web, mobile, and PC platforms; perfect for enabling efficient shift office scenarios

✓ Enabling inter-branch calls for cost-effective communication

✓ Yeastar Central Management allows supervising multiple PBXs from one place

✓ Call Center
- ○ ACD
- ○ Real-time Queue Panel
- ○ Up-to-the-minute analytics & reports

✓ SNMP allows querying PBX information anytime

✓ WebRTC Trunk allows end customers directly initiate inbound calls to the PBX through the official website link

✓ Uninterrupted operation through instant backup by hot standby

Manufacture

Streamline communication across production lines, warehouses, and administrative departments, fostering better coordination and production efficiency.
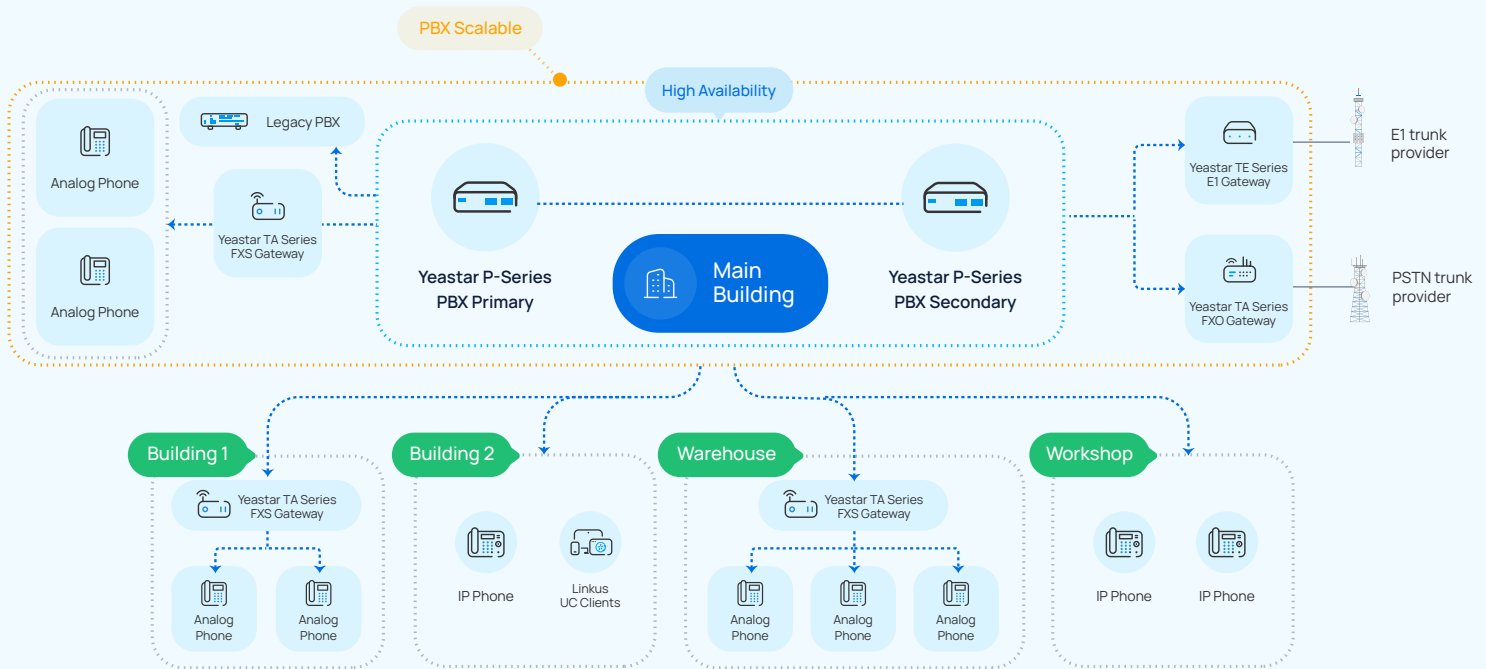

Highlight For Manufacture

- Seamless interconnectivity between buildings

- Utilize Linkus for seamless video communication within workshops

- SNMP support for efficient system monitoring

- Hot Standby ensures continuous operation by providing instant backup support

- Warehouse: paging and broadcasting with scheduled and timed options, allowing customized audio broadcasts

- CRM integration for improved customer interactions

- Compatibility to retain existing resources

- Enable real-time communication to synchronize work status remotely including video calls

○ Retail

Make sure smooth communication and enable efficient inventory management and customer support.
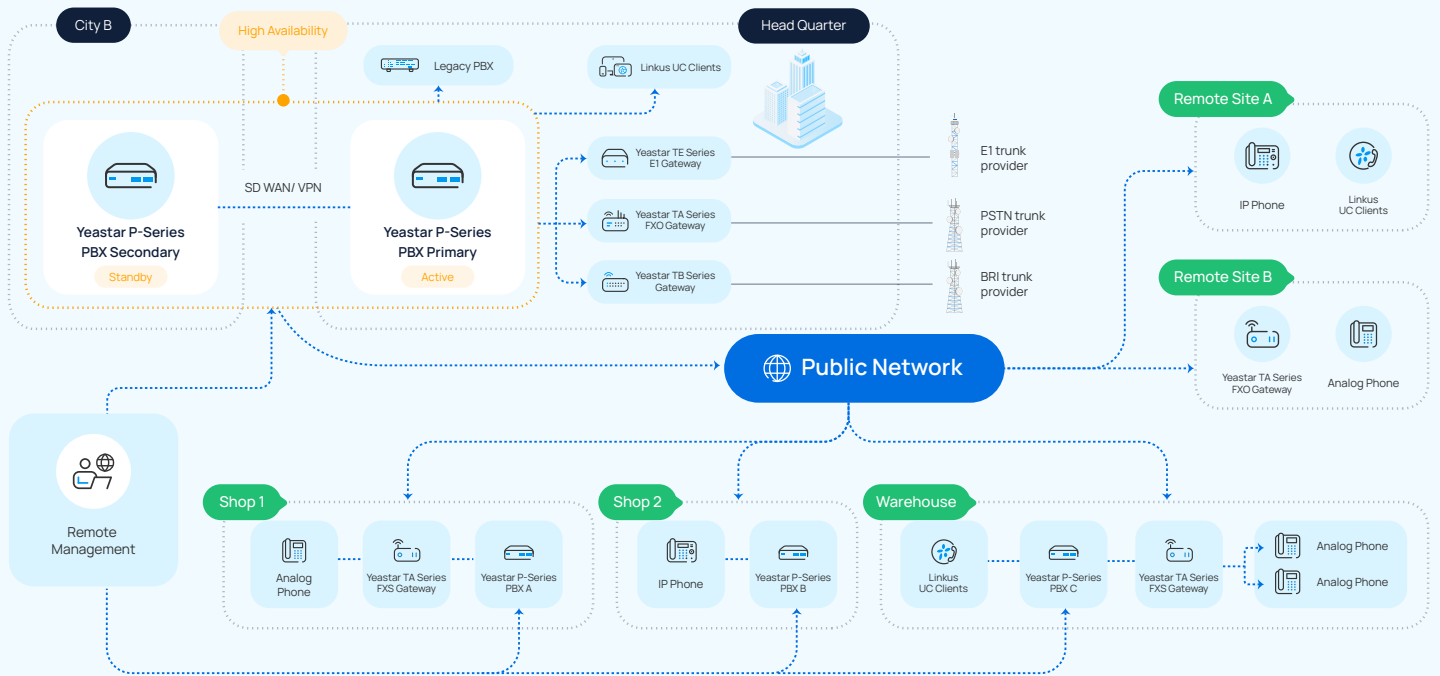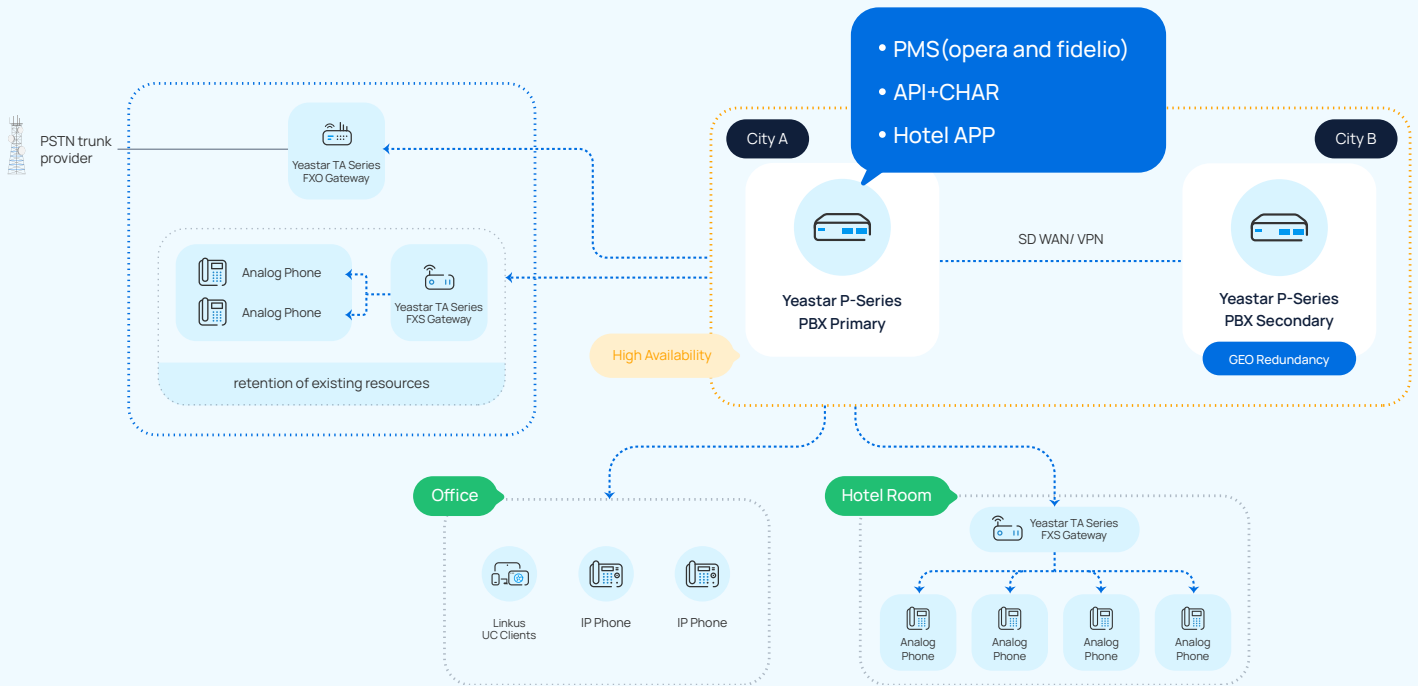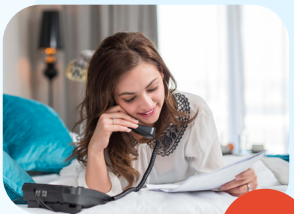

Highlight For Retail
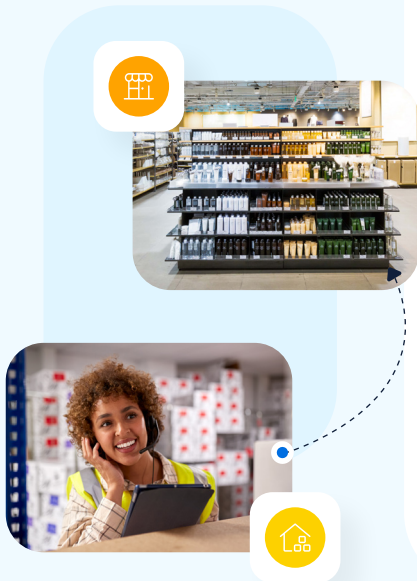
- ✓ Hassle-free installation and management.

- ✓ Seamless integration with their existing VoIP infrastructure

- ✓ Real-time coordination and communication between warehouses and stores, seamlessly achieved through Linkus

- ✓ Keep employees for on-the-go communication

- ✓ IVR for configuring different auto-answers for different shop working hours

- ✓ Streamlined control by Yeastar Central Management: configure multiple PBXs from a single interface

Hotel

Enhances guest services and internal communications in hotels, ensuring smooth room service and staff coordination.

- PMS (opera and fidelio)
- API+CHAR
- Hotel APP

PSTN trunk provider

Yeastar TA Series FXO Gateway

Analog Phone
Analog Phone

Yeastar TA Series FXS Gateway

retention of existing resources

City A

Yeastar P-Series PBX Primary

SD WAN/ VPN

High Availability

City B

Yeastar P-Series PBX Secondary

GEO Redundancy

Office

Linkus UC Clients
IP Phone
IP Phone

Hotel Room

Yeastar TA Series FXS Gateway

Analog Phone
Analog Phone
Analog Phone
Analog Phone

Highlight For Hotel

PBX Highlights

- IVR
- WebRTC Trunk
- Billing
- Door Phone
- Linkus UC softphone for staff on-the-move
- PBX Scalable for future growth

PMS/Hotel APP Highlights

- Wake-up Call
- Check-in/out
- Minibar
- Room Status

Yeastar