



Yeostar Remote Management

Manage and Monitor Customer Premises
Yeostar Devices Easily and Securely



Built for Yeostar partners and delivered via the all-encompassing platform of Yeostar Central Management, Yeostar Remote Management solution is designed for the easy management and configuration of customer-premises Yeostar PBX systems and VoIP Gateways. With powerfully built-in features like 24/7 monitoring, remote access, and a sophisticated alarm system, it gives Yeostar partners the power to manage all devices centrally, spot issues before customers do, and quickly and securely take control of remote devices even if they don't have Public IP.

Deploy, Connect, Monitor, and Support



Device Insights

Reach and manage all connected Yeostar devices from an intuitive web console. Personalize the dashboard to spot device performance & alarm trends at glance, and drill down into details with descriptive device and alarm lists. All critical device info, running status, alarm outlines, and operational shortcuts are presented in a colored, searchable user interface.



Provisioning Templates & Tasks

Utilize customizable PBX provisioning templates to automate the process of setting up and configuring remote Yeostar P-Series PBXs. You can create & manage provisioning tasks, schedule them as needed, or perform bulk provisioning. The PBX provisioning template includes basic setting items such as extension range, permission, trunks, call routing, etc.



Device Remote Access

Securely take control of connected Yeastar devices with one click. Leveraging the encrypted, instant device remote access, you get to configure and troubleshoot the customer's Yeastar device as an administrator while your customers can get Level 2 technical support. There is no need to do port mapping or open the firewall port on the customer side.



Monitoring & Alerts

Monitor device status in real-time and receive instant notifications when issues occur. Over 30 types of preset alarms notify you of device disconnection, SIP trunk registration failure, system overload, network attack, and more events. You can define the warning level of the events and set notification methods & contacts based on the warning level.



Security

Security is the top priority of Yeastar Remote Management. Two-way authentication, encrypted communication, access timeout, and account-based access control ensure that no one will be able to gain unauthorized access to the connected Yeastar devices.



Team Collaboration

Add colleague users to co-manage your connected devices. You can categorize the connected devices by groups and assign permission to colleagues for easier management. The operations on the system are logged by time, user, IP address, and operations, so you have total traceability.

Happier Customers

Profitable Services

Yeastar does not sell directly to end user organizations. Besides selling the Yeastar devices, Yeastar partners can monetize support services with Remote Management and maximize profits. The ability to proactive monitoring, instant reaction, and efficient management helps build a professional solution that contributes to happier customers and better SLAs.

Supported Yeastar Devices	Feature Highlights	
<ul style="list-style-type: none"> • P-Series PBX System (Appliance & Software) • S-Series VoIP PBX • Yeastar Cloud PBX • TA 1610/1600/2400/3200 Gateway 	<ul style="list-style-type: none"> • Central Device Management • Real-time Monitoring • Single-click Remote Access • PBX Provisioning Template* • Device connection authentication • Remote access timeout • Dashboard <ul style="list-style-type: none"> -Drag & drop data widgets -Device status summary by group • -Alarms trends by timeframe • Operation Logs 	<ul style="list-style-type: none"> • Device List • Device Group • Device stats synchronization (Device Uptime, Firmware Version, Mac Address, etc.) • Device notes • Alarm <ul style="list-style-type: none"> -Real-time alarm list -Over 30 types of preset alarms -Subdivided alarm levels -Descriptive email notifications

*Yeastar Remote Management is available in two account types: the Standard account and the Premium account. The standard account doesn't include the PBX Provisioning Template feature.